

February 2020



V E R M O N T V E T E R A N S ' H O M E

Fulfilling the Promise

Why is VVH provided care important to Vermont's Veterans?



Veteran Centered Focus and an understanding that aligns care, services, and programs closely with the values of our organization



Importance of Veteran's Home Care



VERMONT
VETERANS'
HOME

*Life at the Vermont Veterans' Home
in Bennington has proven;*

Veterans like and need to be with Veterans, particularly
during times of diminished health and hardship

The degree of "camaraderie" is unique among Veterans because of what they have seen, done, and shared. The term a "Band of Brothers" is not a cliché for them, it is real.

Our job to serve and care for our Veterans will never be done



VERMONT
VETERANS'
HOME



Vermont Guardsmen are working
with their Senegalese counterparts



Strategic Planning



VERMONT
VETERANS'
HOME

How do we provide care and services to all Vermont's Veterans when desired or necessary

- VVH Board of Trustees
 - Hired Consultant
- Board Strategic Planning Team working with Consultant
 - Building timeline for deliverables

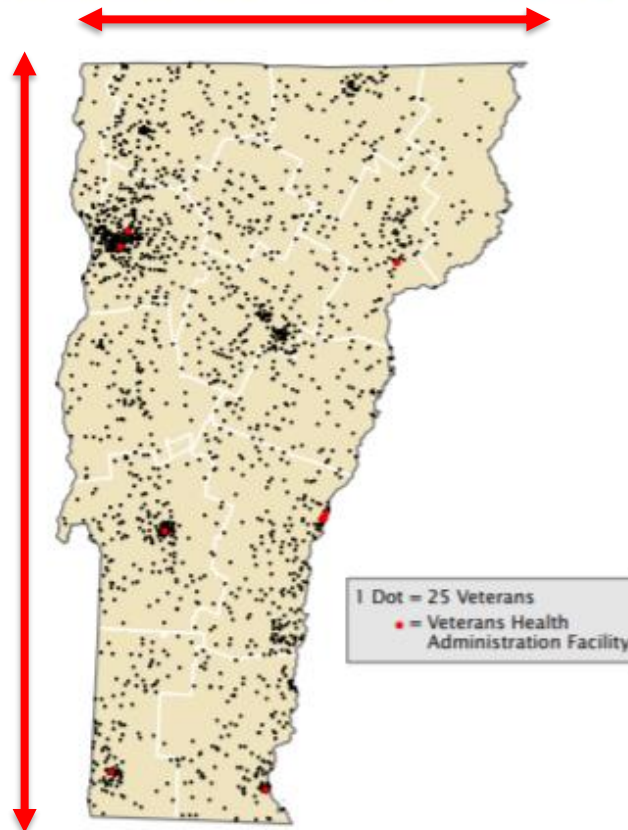


The Foundation of who we are

Vision – Fulfilling the Promise



Veteran Statistics | Vermont

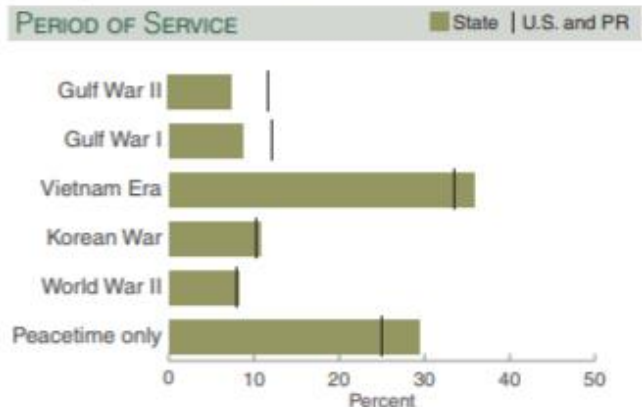


Veteran Population

	Vermont	United States
Veteran Population	48,456	21,369,602
Percent female	6.6	7.3
Unemployment rate for veterans	2.2	5.3
Number of homeless veterans	120	49,865
Median household income (In 2014 inflation-adjusted dollars)	\$58,413	\$61,884
Number of VA* facilities	9	1,356
Number of veteran-owned businesses	8,281	2,540,706

* VA = Department of Veterans Affairs

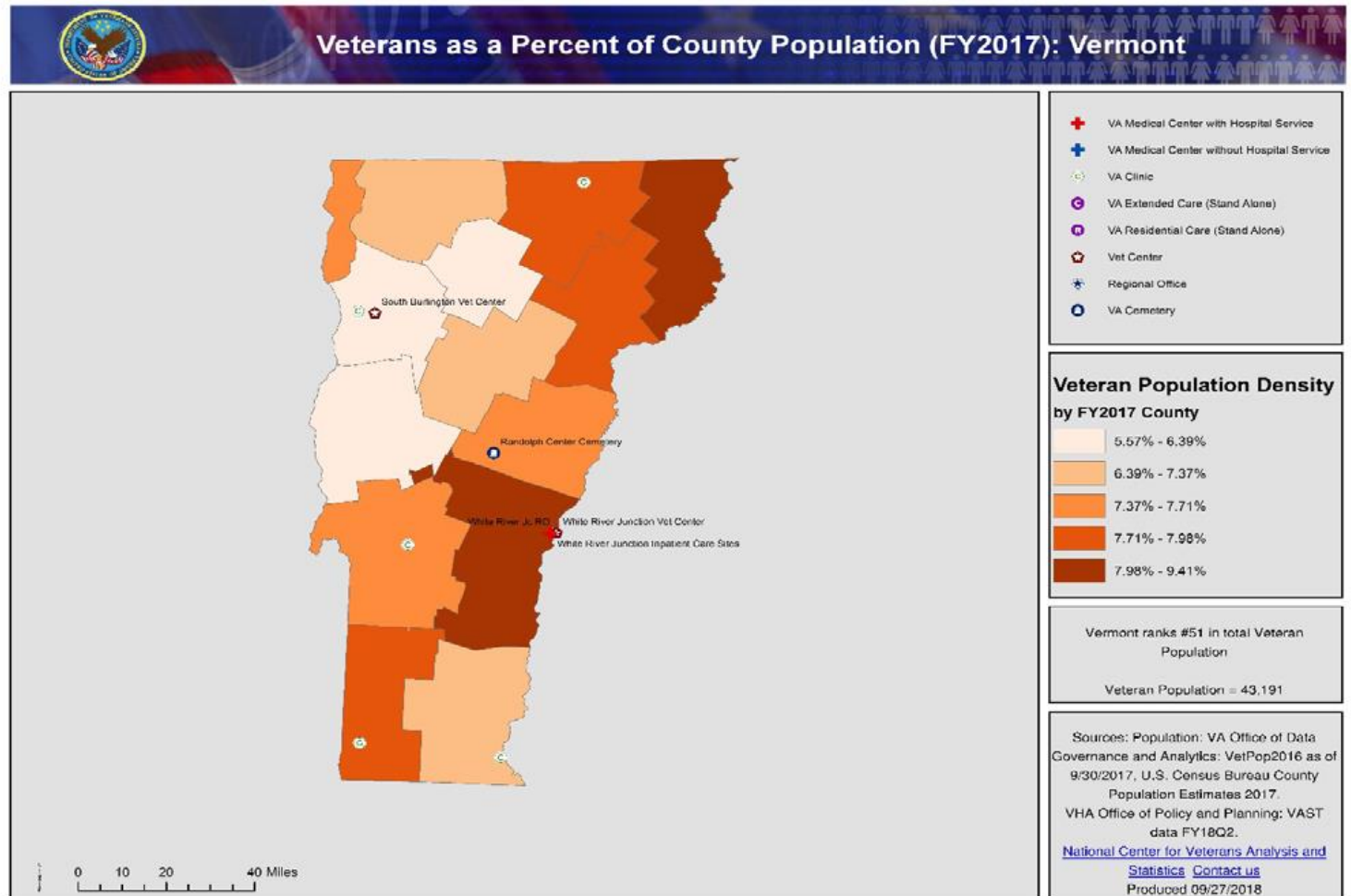
PERIOD OF SERVICE



County Veteran Population Density Per Capita



VERMONT
VETERANS'
HOME

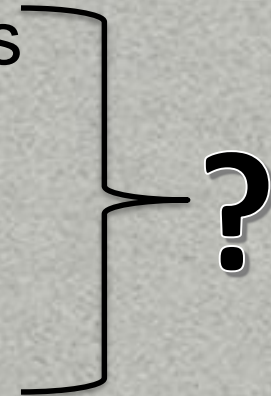


Considerations for Strategic Plan:



VERMONT
VETERANS'
HOME

- Geographically Dispersed
- How to provide services, what is an appropriate distance?
 - Smaller distributed Homes
 - Adult Day Care
 - Rehabilitation Services
 - Home Care



Update Security and Access Control Project



VERMONT
VETERANS'
HOME

Waiting for VA Construction Grant Approval

Veterans Administration will fund 65% of approved projects when the State provides the 35% match. Grant will not be approved without certification via statute that funds are available.

VA Construction Grant funds have been used for:

- Geothermal Project
- Kitchen Project
- Mold Removal –State initially funded this entire project when VA Grant was approved VVH returned \$855,000 to the State, the 65% VA funding.

Fulfilling the Promise

Safety Concerns



- All exterior doors need to be individually locked.
- Many need replacement as they can be easily breached.
- Outdoor lighting needs to be improved many dark areas.
- Confrontations between our staff and individuals on the property in the early morning hours.
 - Bennington, municipality with small city challenges
- No security staff –contact with local Sheriff for overnight presence.
- Healthcare facility and amount of prescription medications on premises.

Fulfilling the Promise

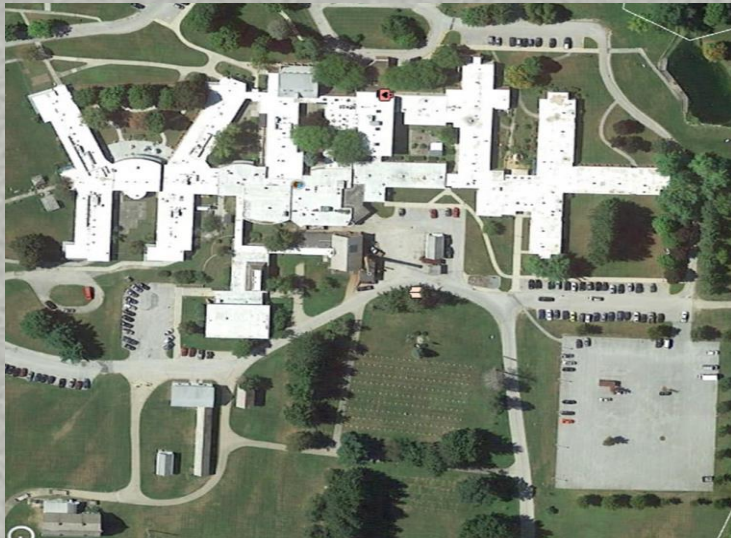
Update Security and Access Control Project



VERMONT
VETERANS'
HOME

Facility Characteristics:

- 140,000 Square Feet (single story)
- 84 Acres
- 28+ Exterior Doors
- Partially Wooded Property
- Home to 138 of Vermont's vulnerable Veterans and Spouses
- Employs 196 FTEs
- Operates 24/7 365



Project Details



- FY 19 Capital Bill
\$100,000 for project design, work began January 22, 2019
 - Estimated Project Total Cost \$2,625,000
VA 65% \$1,706,250
State Match 35% \$918,750
- Replace Doors
- Swipe Card Entry
 - Single Lock Point
 - Wireless Video Access to doors
- Improved Parking Lot Lighting
 - Window Replacement

Marketing & Admissions

Current Census: 125

118 Nursing Home – 34 on Wait List

7 Domiciliary – 6 on Wait List

Marketing goals for 2020:

- Increase exposure to the public through events, open houses and improving our on-line presence
- To enhance our reputation and recognition with Direct Referral Marketing
- To showcase our patient experience in newsletters, social media and advertising
- To educate Veteran and Senior advocates of the benefits and services available at VVH

Fulfilling the Promise





VERMONT
VETERANS'
HOME

