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Sent: Wednesday, June 29, 2016 10:08 AM
To: Springer, Darren; Allen, Susan; Coriell, Scott; London, Sarah
CC: Peterson, Mary; Seman, Amelia; Mousley, Gregg
Subject: For review: script for IN-155 issue
Attachments: DRAFT 1_June 29 Script for Amended Returns for IN155_v2.docx

Hi all,

For your review –

We have worked with Intuit to create a script that we can use starting today in taxpayer calls, on our website, and in a message to practitioner groups for the days preceding a formal press release about the Intuit resolution. We hope to pause the flow of amendments coming to us between now and next week.

Let us know if there's feedback.

Thanks!
Rebecca

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Script and Web Text for Amended Returns for IN-155

Beginning Wednesday, June 29, for All Callers

The Vermont Department of Taxes is currently working with tax software vendors to find solutions that are in the best interest of Vermont taxpayers. We anticipate making an announcement next week. In the meantime, we are suspending work on all returns amended due to the IN-155 issue that arrive beginning June 29. In any case, there will be no penalty and interest assessed on these returns regardless of when we receive them.

If you have already sent us your amended return, it may or may not have been processed. We will put a hold on your return and contact you with more information in the next few weeks.

If you haven't sent us your amended return yet, please watch for information and guidance next week on our website at www.tax.vermont.gov. We will not assess penalty and interest.