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To: Sheehan, Sean
Subject: Vermont Health Connect Deploys Scheduled Updates through Monday

FOR IMMEDIATE RELEASE

August 24, 2015

Vermont Health Connect Deploys Scheduled Updates through Monday

WILLISTON – Vermont Health Connect will be unavailable to the public Monday due to scheduled updates to the system. Vermont Health Connect expects to return to full service Tuesday morning.

These updates are necessary precursors to allow for the deployment of automated renewal functionality, which is expected to be deployed later this fall.

The Customer Service Center will remain open at 1-855-899-9600 (toll-free) during business hours Monday (8am to 8pm) to help customers with urgent medical needs. Customers with non-urgent questions and requests are encouraged to wait to call when the system is back online.

Seán Sheehan

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