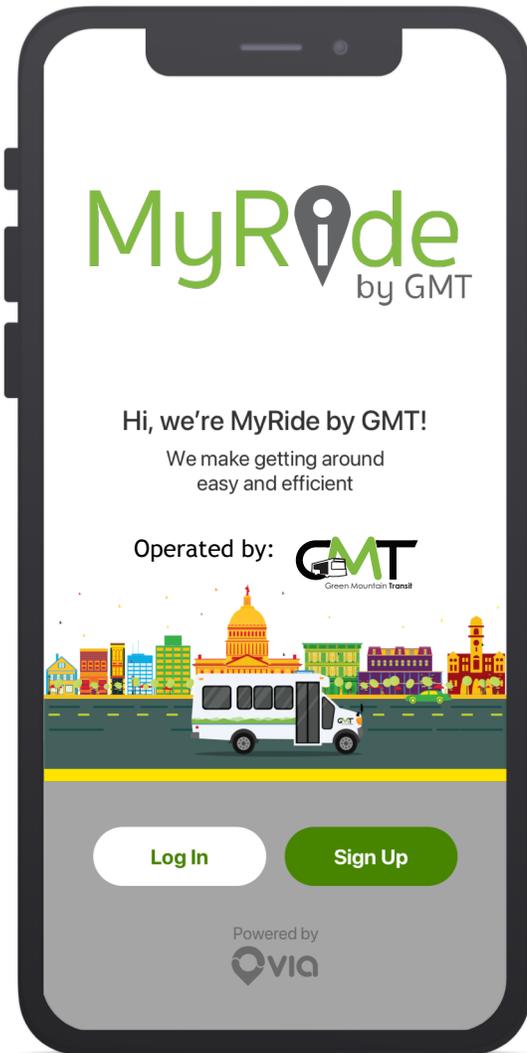


# MyRide

by GMT



# MyRide by GMT



**MyRide by GMT** is a new flexible-route, flexible-schedule service in Montpelier. Operated by GMT, MyRide features technology-enabled vehicles that provide curb-to-curb service, when and where you need it.

## **Hours of Operation:**

Monday – Friday: 7:00AM – 6:00PM

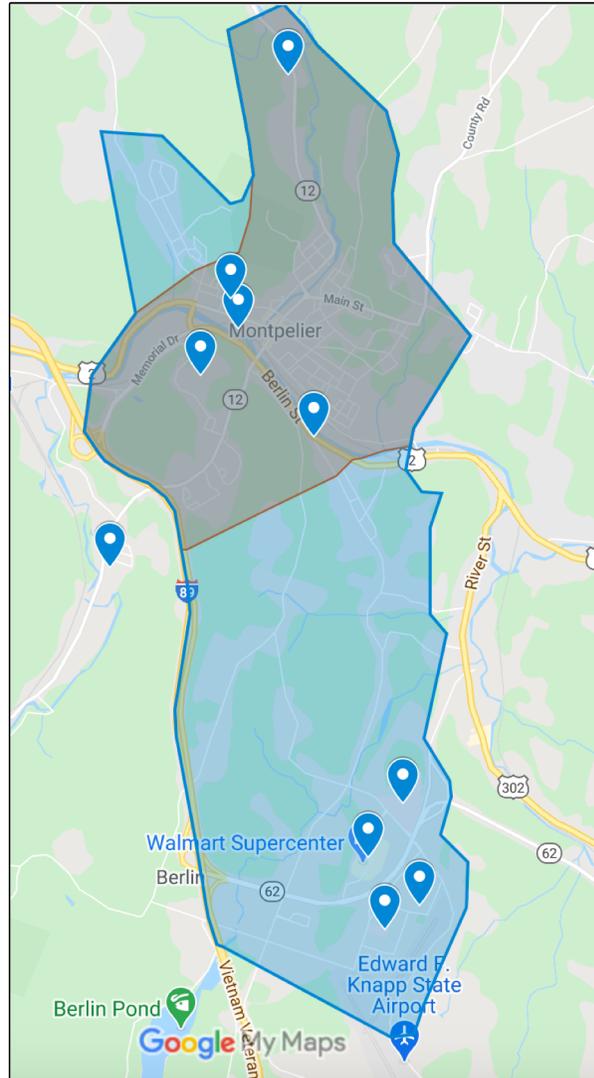
Saturdays: 8:00AM – 6:00PM

**Service Began:** January 4, 2021

This service replaced three fixed route services:

- Capitol Shuttle
- Montpelier Circulator
- Montpelier Hospital Hill

# MyRide by GMT Service Area



# Metrics: January | February

January	February
1,436 rides	1,688 rides
210 active riders	218 active riders
453 accounts created	117 accounts created
20.1 average pick-up walking distance	15.4 average pick-up walking distance

The average trip time is within 8.8 minutes of the riders requested trip time.

*This is a really important data point because it shows a convenience factor. While this is no longer "fixed" service, being able to have a trip window generated within 8.8 minutes of when you requested is pretty convenient (in my opinion).*

# Metrics (cont.)

- ▶ **Passengers who book in advance are given a 15-30 minute pick-up window at the time of their request, which narrows the night before and is locked into place 60 minutes prior to pick-up.** The pick-up time could fluctuate, but would never be outside the 30 minute window given at booking.
- ▶ Same day bookings are fit into the ride plan around the pre-booked trips.
- ▶ A handful of riders have rated their service, and we are averaging 4.6 out of 5 stars.



← To Download the App

# Questions/Comments?

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