

December 27, 2012

Brad and Rita Towne
Three Mile Bridge Road
Berlin, VT 05602

Dear Brad and Rita:

I was saddened to hear about the loss of your home and barn last night (and sadder still to drive by it this morning). As was the case when our business burned almost a year ago, we can at least take comfort in the fact that no one was hurt – and it sounds like your animals also escaped unharmed.

However, I can certainly say from firsthand experience that you may have a long and stressful road ahead in terms of the insurance process. I hope that all goes well for you, and as smoothly as can be expected. If I can help at all, please give me a call.

And let's hope this is the last of our string of bad luck on Three Mile Bridge Road!

Sincerely,

Phil Scott