



V E R M O N T V E T E R A N S ' H O M E

Fulfilling the Promise

Electronic Medical Records (EMR) Status Update

Software and Hardware



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- Current vendor HiTech ceased to operate on Sept. 30, 2015
- Contracted with Point Click Care (PCC)
 - Imported the majority of data from HiTech.
 - Working with VITL on an interface.
 - Interfaces with our contracted rehabilitation, pharmacy, and diagnostic imaging providers.
 - No more double entry
 - Has been very responsive to questions and concerns.
 - Staff found easy to use.

IMPLEMENTATION



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- Provided an on-line educational library
 - Live and recorded webinars.
 - Webinars followed by staff demo with live coach.
- Provided “Sandbox” for staff to become familiar with the system prior to “go live”
- Facility identified and trained super users
- Facility ensured extra support staff as each section went live
 - Rolled out over time.

Implementation Cont.



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- Awaiting interface with VITL to have State funds released
- State Funds and Grant Funding will allow for purchase:
 - Additional equipment
 - Improve infrastructure
 - Additional software services not included in original contract
 - Inventory control
 - Maintenance requisitions

IMMEDIATE BENEFITS



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- Reduction in use of paper
- Reduction in duplicating documentation
- Ability to audit medical records from anywhere in the facility
- Remote access to our providers for after hour issues
- Risk management data immediately available
- Notification of important issues:
 - Abuse and neglect
 - Medication interactions
 - Missing documentation
- Step by step guidance when completing documentation

Electronic Health Records



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BENEFITS CONTINUED

- Interface between clinical and billing
 - Reduction in duplication of documentation
- Generates facility billing
 - No longer need a third party to handle this
- Reduction in claim errors
- Ease of gathering marketing information
- Removal of need to store large volumes of medical records
- Reports allow for ease of gathering information required by inspection teams

Revenue Potential



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- Working Group on VVH Governance and Funding
 - Goal to eliminate reliance on general funds
 - **EMR has been shown to improve reimbursement 5% to 25% across other State Veterans Homes in New England**
 - Potential additional revenue, based on FY 16 revenue projections, **\$350,000 to \$1.9 Million**
 - Accuracy of documentation
 - Captures and care services provided
 - Auto upload into MDS and insurance billing
 - Reduces changes for error



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KITCHEN UPDATE



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- Design work complete
- RFP for construction work
- Work to begin early spring
- Work to be completed late fall
- VA grant funding available

MOLD PROJECT



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- Building is mold safe
- Project remains on VA construction grant list
- Uncertain as to when/if the project will ever be funded