

From: London, Sarah
Sent: Monday, July 25, 2016 3:58 PM
To: 'Anne Galloway' <agalloway@vtdigger.org>
Subject: RE: Your request

Hi Anne,

Hopefully this helps correct the misunderstanding. The message headers you are seeking are not viewable without copying and restoring each message. In the Symantec Enterprise Vault system (version 10.0), the only heading information that is viewable to us without opening a message is the subject line, name of sender, and date and time. Approximately ten messages appear per "page," with fewer appearing per screen shot. If we were to copy each digital page to show the sender, subject line, and date of the approximately 6572 messages at issue, it will be at least 657 produced pages, with additional copies being necessary for redactions.

Redactions involved in your initial request could involve personal contact information, the identity of candidates for positions that are confidential by law, or information that identifies constituents who have contacted this office with sensitive, personal information. Examples of these sorts of redactions appear in the over 5500 pages of emails from the account of Alex Maclean and others produced earlier this year. Fewer redactions are likely required for sender name, subject line, and date, though redactions will still be necessary. Examples of redacted information in the subject line of emails also appears in the production referenced above – e.g., the names of constituents who have contacted this office with sensitive, personal information. In addition, as previously explained, there are records not produced or acquired in the course of agency business in this account – e.g., emails between Alex Maclean and her family or friends not involving agency business. Those would be separated from production.

The records you are seeking exist only in an electronic, truncated format. See 1 VSA 316(i). Processing a request that involves this volume of records will involve costs. If you are interested in receiving copies of the message heading information described above (subject line, sender, and date) and are willing to pay associated costs, please let us know and we will be in touch with a more detailed cost estimate. I would expect costs to run in the minimum range of \$350 to \$600.

I hope the above information is helpful to you,
Sarah

From: Anne Galloway [<mailto:agalloway@vtdigger.org>]
Sent: Wednesday, July 20, 2016 3:53 PM
To: London, Sarah <Sarah.London@vermont.gov>
Subject: Re: Your request

Hi Sarah,

I think there is a misunderstanding here. I am requesting to inspect the message headers for Alex's emails. I think that you can simply provide this by clicking "all" message headers and taking screenshots.

I am only looking for the message headers for emails Alex authored.

Please provide me with the number of pages that would satisfy my request.

Please also provide a justification for redaction of message headers and associated metadata.

Thank you,

Anne