

Vermont's Utility Service Disconnection Moratorium  
Case No. 20-0703-PET

- **March 18, 2020:** In response to requests from Vermont Legal Aid and the Department of Public Service, the Commission issued an Order prohibiting all involuntary service disconnections for residential customers of gas, electric, and telecommunications utilities until April 30, 2020.
- **March 27, 2020:** Moratorium extended to cover nonresidential ratepayers (e.g., business, commercial, and industrial customers) and certain water companies.
- **April 23, 2020:** Moratorium extended until May 31, 2020.
- **May 28, 2020:** Moratorium extended until July 31, 2020.
- **July 30, 2020:** Moratorium extended until September 30, 2020.
- **September 23, 2020:** Moratorium extended until October 15, 2020.
- **October 8, 2020:** The Commission, in response to a request from the Department, ended the temporary moratorium on involuntary utility disconnections on October 15, 2020. The purpose of ending the moratorium was to encourage utility consumers to apply for financial assistance from the Department's Vermont COVID-19 Arrearage Assistance Program.
- **December 22, 2020:** The Commission, in response to requests by Vermont Legal Aid and the Department, reinstated the temporary moratorium on involuntary utility disconnections until March 31, 2021.