



Who we are:

- GMP is obsessed with our customers and with delivering low-carbon, reliable power. We view ourselves as an Energy Transformation Company, innovating and serving customers in new ways.
- As part of the customer-led green energy revolution, GMP partners with market players and customers so they may achieve their energy goals to save money, increase comfort, and lower their carbon footprint.
- GMP is the first utility in the U.S. to get a B Corp certification, meeting rigorous social, environmental, accountability and transparency standards, and committing to use business as a force for good.
- GMP's work was highlighted in The New York Times, The New Yorker, through numerous awards, and for outstanding customer service and innovation by J.D. Power and Fast Company.
- Headquarters in Rutland and Colchester, with 15 service centers around the state
- 510 employees, 285 members of IBEW Local 300

Our customers

- We have 263,887 customers in 202 towns in a 7,500-square-mile service territory.
 - 66 industrial customers
 - 42,084 commercial customers
 - 221,577 residential customers
 - 160 street and highway lighting and other customers
- 95% GMP customer satisfaction ranking in Dec. 2018

Economic Contribution to Vermont

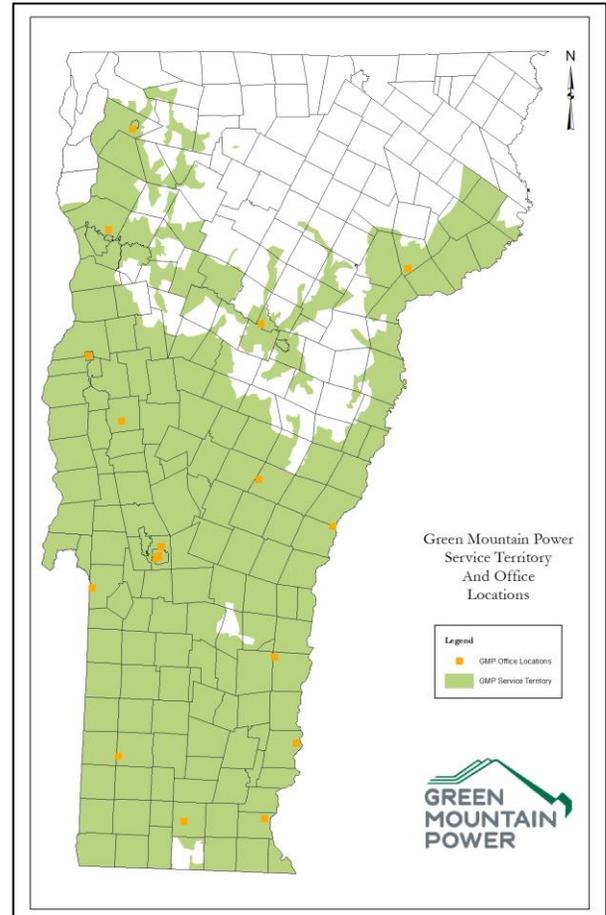
- Annual Property taxes: \$26,799,585 Paid to 210 Vermont communities in FY 2018
- Annual Gross Revenue Tax: \$6,435,483 FY 2018

Rates

- GMP is committed to keeping costs low and stable by being extremely efficient even as cost pressures call for higher rates. In 2019 a rate approval of 5.43% is being offset by returning federal tax benefits to customers so customers will see about a 1% bill decrease through September.

Infrastructure

- 185 substations
- 314,384 poles
- 1,005 miles of transmission lines, and 15,454 miles of distribution lines
- Green Mountain Power rigorously inspects and maintains this infrastructure for optimal performance and reliability.



Energy Innovation Center: GMP renovated a dilapidated building in downtown Rutland to create a walk-in space for customers to learn from our Energy Advisors about our innovative products and services. There is also a community meeting space. The Energy Innovation Center (EIC) has been a catalyst for economic development in the downtown neighborhood. Staff at the EIC know our products and services inside and out, educate customers about them, and develop new programs to help customers transform the way they use energy and cut carbon.

Energy Demand: GMP’s customers used 4.2 million MWh of electricity in FY 2018. Battery storage and other innovative devices are helping drive down peak costs, directly saving customers money.

Peak Demand: GMP’s peak demand for FY 2018 was 730MW on 12/29/17 between 5 and 6PM. In FY 2017, the peak was 709 MW on 12/19/16 between 5 and 6 PM.

Fuel Mix: In 2019, GMP’s fuel mix is 90% carbon free, and 60% comes from renewable resources.

GMP-Owned Renewable Distributed Resources:

- 112 MW of hydro capacity, at 44 hydro facilities
- 24 MW of solar generation capacity
- 10 MW of distributed battery storage
- 69 MW of wind power capacity
 - 63 MW Kingdom Community Wind (8 MW of output is sold to Vermont Electric Coop)
 - 6 MW Searsburg
 - 3 100 kW NPS wind turbine in Vergennes, Bridport, and Ferrisburgh

Total Distributed Solar Generation from all sources:

