

**Testimony on S.196**  
**February 3, 2017**  
**Julie Tessler**  
**Vermont Care Partners**

Vermont Care Partners supports S.196 An act relating to the Agency of Human Services' contracts with providers

This legislation would require the Agency of Human Services to submit a report surveying contract performance measures and compensation to designated agencies and preferred providers, as well as a comparison of private sector pay.

We have a few recommendations for fine tuning the language.

**Sec. 1. REPORT; AGENCY OF HUMAN SERVICES' CONTRACTS**

- (a) On or before January 1, 2017, the Agency of Human Services shall submit a report on the
- (1) the amount and type of performance measures, program reporting and other evaluations commonly used in Agency contracts with designated agencies and preferred providers;
  - (2) how (the compensation) funding levels of designated agencies, specialized service agencies and preferred providers impacts the quality of care.
  - (3) how the Agency's funding levels for (compensation of) designated agencies, specialized service agencies and preferred providers affects compensation levels for staff relative (compared) to average private and public sector pay for the same services.

In the AHS FY17 Master Grant meetings we are pleased that there is a goal of looking at all the reporting information and keeping what is really important and valuable to all parties. The different departments have submitted their 3-5 performance measures, but it appears that they may be looking at the reporting measures as a separate issue from the performance measures which could lead them to require limited performance measures, but unlimited reporting.

We would like AHS to review all the information they use for evaluation of an agency or program to determine the entire load of reporting that is required by designated and specialized service agencies. We could work together to streamline reporting so that more of our limited resources can be directed to service delivery.

Here is an example of ADAP reporting measures for one of our outpatient providers that does the CRASH school, Public Inebriate, Drug Court, and Project Rocking Horse. It's LOTS of reporting! Each program and payer has its own reporting requirements creating a tremendous administrative burden on designated and specialized service agencies.

Due Date, Data and Reports Due

7/31/2015

June Waiting List Report

June SATIS Data

FY15 4th Quarter Financial Report

Rocking Horse Pre/Post Surveys (if applicable)

Rocking Horse Leader Observation Form, if applicable

Rocking Horse Statistics Form, if applicable

Rocking Horse Group Implementation Requirement Checklist (if applicable)

Crash School Rosters, if applicable

8/31/2015

July Waiting List Report

July SATIS Data

Rocking Horse Pre/Post Surveys (if applicable)

Rocking Horse Leader Observation Form, if applicable

Rocking Horse Statistics Form, if applicable

Rocking Horse Group Implementation Requirement Checklist (if applicable)

Crash School Rosters, if applicable

9/1/2015

Current Tobacco Policies

9/30/2015

August Waiting List Report

August SATIS Data

Rocking Horse Pre/Post Surveys (if applicable)

Rocking Horse Leader Observation Form, if applicable

Rocking Horse Statistics Form, if applicable

Rocking Horse Group Implementation Requirement Checklist (if applicable)

Crash School Rosters, if applicable

10/31/2015

September Waiting List

September SATIS Data

Quarter 1 CAP Report

Quarter 1 Financial Report

Quarter 1 Public Inebriate Incapacitation Screening and Disposition Summary Report

Quarter 1 Drug Court Screening Report

Rocking Horse Pre/Post Surveys (if applicable)

Rocking Horse Leader Observation Form, if applicable

Rocking Horse Statistics Form, if applicable

Rocking Horse Group Implementation Requirement Checklist (if applicable)

Crash School Rosters, if applicable

11/30/2015

October Waiting List Report

October SATIS Data

Rocking Horse Pre/Post Surveys (if applicable)  
Rocking Horse Leader Observation Form, if applicable  
Rocking Horse Statistics Form, if applicable  
Rocking Horse Group Implementation Requirement Checklist (if applicable)  
Crash School Rosters, if applicable

12/31/2015

November Waiting List Report  
November SATIS Data  
Rocking Horse Pre/Post Surveys (if applicable)  
Rocking Horse Leader Observation Form, if applicable  
Rocking Horse Statistics Form, if applicable  
Rocking Horse Group Implementation Requirement Checklist (if applicable)  
Crash School Rosters, if applicable

1/31/2016

December Waiting List Report  
December SATIS Data  
Quarter 2 CAP Report  
Quarter 2 Financial Report  
Quarter 2 Public Inebriate Incapacitation Screening and Disposition Summary Report  
Quarter 2 Drug Court Screening Report  
Rocking Horse Pre/Post Surveys (if applicable)  
Rocking Horse Leader Observation Form, if applicable  
Rocking Horse Statistics Form, if applicable  
Rocking Horse Group Implementation Requirement Checklist (if applicable)  
Crash School Rosters, if applicable

2/29/2016

January Waiting List  
January SATIS Data  
Rocking Horse Pre/Post Surveys (if applicable)  
Rocking Horse Leader Observation Form, if applicable  
Rocking Horse Statistics Form, if applicable  
Rocking Horse Group Implementation Requirement Checklist (if applicable)  
Crash School Rosters, if applicable

3/31/2016

February Waiting List Report  
February SATIS Data  
Rocking Horse Pre/Post Surveys (if applicable)  
Rocking Horse Leader Observation Form, if applicable  
Rocking Horse Statistics Form, if applicable  
Rocking Horse Group Implementation Requirement Checklist (if applicable)  
Crash School Rosters, if applicable

4/30/2016

March Waiting List Report

March SATIS Data  
Quarter 3 CAP Report  
Quarter 3 Financial Report  
Quarter 3 Public Inebriate Incapacitation Screening and Disposition Summary Report  
Quarter 3 Drug Court Screening Report  
Rocking Horse Pre/Post Surveys (if applicable)  
Rocking Horse Leader Observation Form, if applicable  
Rocking Horse Statistics Form, if applicable  
Rocking Horse Group Implementation Requirement Checklist (if applicable)  
Crash School Rosters, if applicable

5/31/2016

April Waiting List Report  
April SATIS Data  
Rocking Horse Pre/Post Surveys (if applicable)  
Rocking Horse Leader Observation Form, if applicable  
Rocking Horse Statistics Form, if applicable  
Rocking Horse Group Implementation Requirement Checklist (if applicable)  
Crash School Rosters, if applicable

6/30/2016

May Waiting List Report  
May SATIS Data  
Rocking Horse Pre/Post Surveys (if applicable)  
Rocking Horse Leader Observation Form, if applicable  
Rocking Horse Statistics Form, if applicable  
Rocking Horse Group Implementation Requirement Checklist (if applicable)  
Crash School Rosters, if applicable

7/31/2016

June Waiting List Report  
June SATIS Data  
Quarter 4 CAP Report  
Quarter 4 Financial Report  
Quarter 4 Public Inebriate Incapacitation Screening and Disposition Summary Report  
Quarter 4 Drug Court Screening Report  
Rocking Horse Pre/Post Surveys (if applicable)  
Rocking Horse Leader Observation Form, if applicable  
Rocking Horse Statistics Form, if applicable  
Rocking Horse Group Implementation Requirement Checklist (if applicable)  
Crash School Rosters, if applicable  
90 Days after the end of the Grantees fiscal year  
Audited annual financial report