



VERMONT VETERANS' HOME

Fulfilling the Promise

Electronic Medical Records (EMR)



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EMR-Why?

Help us bring care back to the way it was intended.

- Paying for software that we cannot use to its fullest potential
- Care focused vs documentation focused
- Removes the guess work.



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REASONS FOR EMR

Enhance Resident Safety and Quality Outcomes

- Data collection and trend analysis
- Error reduction
- Standardized process
- Alerts/Flags for missing information
- Removes redundancy in documentation .



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Revenue Generation

- EMR increases the accuracy in documenting the care provided
 - which can result in high Medicare and Medicaid revenue
- Other Veterans Homes has experienced an increase in revenue of 5% to 25% after installation of EMR use
- Increase accuracy in insurance building
 - Reduces need for double entry of information.



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Boost Profitability

- Documentation supports reimbursement
- Cost analysis
- Regulatory compliance/fines
- End of the month change over



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Reduce Costs

- Cuts cost associated with purchasing paper
- Staff no longer need to assemble charts
- No need to store large volumes of old medical records, current offsite secure storage is \$200 a month
- Increases efficiency with document retrieval
- Reduce staff time on data collection.
- Reduces risk of regulatory deficiencies/fines

Electronic Health Records



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Clinical Reporting and Quality Assurance (QA)

- QAPI required by CMS
- Current data collection is time consuming.
- Increases reporting capabilities
- Provides immediate alerts to trends
- Identifies areas of risk
 - Regulatory
 - HIPAA



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Resident Satisfaction

Resident satisfaction has been more and more difficult to maintain with the complexity of care and regulations that need to be met. We are faced daily with large amounts of paperwork taking away from the direct care between the residents and Nurse.



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PROJECT INFORMATION

- Veterans' Administration Grant
 - \$1.3 million grant
 - 65%/35% cost share with VA
 - State responsibility \$535,000.00
 - Infrastructure/Hardware
 - Facility-wide accessibility
 - Work stations
 - Desk top
 - Mobile
 - Server upgrades

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