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Sent: Tuesday, September 1, 2020 11:53:29 AM

To: Richard Sears <RSEARS@leg.state.vt.us>

Subject: FW: Odyssey Question

Good afternoon Dick

John thought I should share my email chain regarding Odyssey with you. As you know our Department has had extremely troubling problems with the Odyssey rollout in Orange, Windsor and Windham. Today marks the first day for Bennington, Rutland, Addison and Chittenden so I thought I would keep you in the loop from our end in Bennington.

To date we have not received any hands on training or demonstration. They provided a PowerPoint over the summer that dealt mainly with civil practice. The police organizations have received zero training or information on the new system even though law enforcement is directly impacted in what information they can get. I will be interested to hear how the public defenders and contract attorneys are coping.

Preparation for this project with users of the system has been dismal. The largest segment of the state is rolling out today and my office is at a loss as to what we are supposed to be doing to help make this as easy as possible. It's really unfortunate that this is happening in the middle of a judicial emergency because everyone is already working as fast as possible to adapt and not get discouraged.

Let me know if you need anything else from me. I will report back to you as things progress
Be Well

Erica A. Marthage