

AHS SCORECARDS & COMMITTEE QUESTIONS



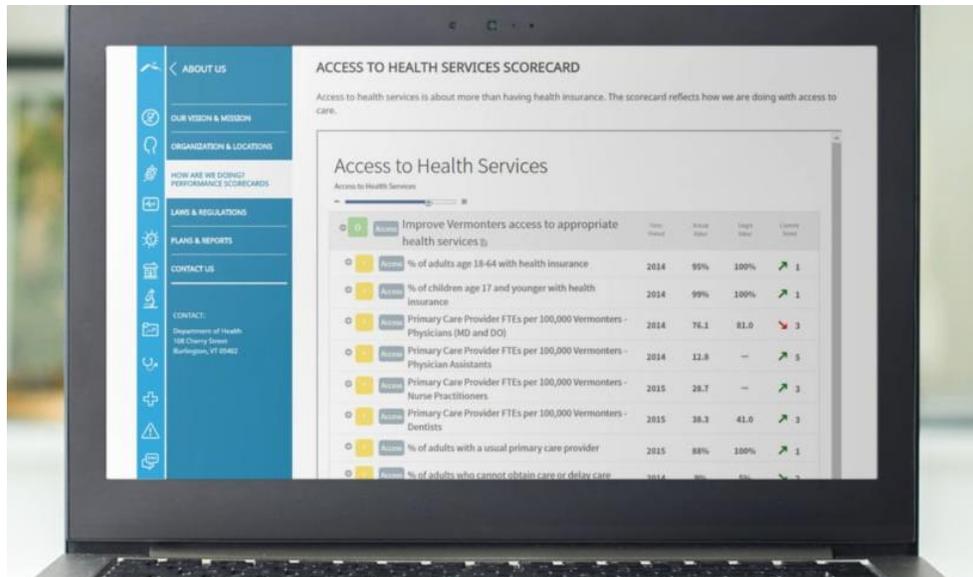
INTENTION

- ❁ Clarify where to find AHS Performance Scorecards
- ❁ Recommend Committee approaches to generating insight into programmatic performance

PERFORMANCE SCORECARDS



The **Scorecard tool** is built according to the Results Based Accountability (RBA) framework, and helps us demonstrate our commitment to driving and supporting outcomes-oriented and data-driven strategies at the state and local level.



PERFORMANCE SCORECARDS



Where to find the AHS Performance Scorecards now:

- 🌸 [AHS Website](#): AHS Performance > AHS Performance Scorecards (scroll down)
- 🌸 [DMH Website](#): Scorecard (scroll down)
- 🌸 [VDH Website](#): About Us > How are we doing? Performance Scorecards (scroll down)
- 🌸 [DCF Website](#): Performance Dashboard (scroll down)
- 🌸 [DVHA Website](#): Quality (button) > Performance Measures
- 🌸 DOC Website: Scorecard online in February
- 🌸 [DAIL Website](#): Performance Dashboard (scroll down) > DAIL Department Dashboard

PERFORMANCE SCORECARDS



Coming soon...!

- DEPARTMENTS
- SERVICES NEAR ME
- PROGRAMS AND SERVICES
- DATA
- HELP AND RESOURCES

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- Our Work
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 - Results-Based Accountability
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PERFORMANCE SCORECARDS

The AHS Scorecards contain data and information about the well-being of Vermonters, as well as the quality and impact of AHS programs to improve outcomes for the people with whom we work.

The Scorecard tool uses the Results Based Accountability (RBA) framework, and helps us demonstrate our commitment to driving and supporting outcomes-oriented and data-driven strategies at the state and local level.

[Click here to watch a video tutorial about how Scorecards work.](#)



In each department and across AHS, we are building,



maintaining, and using Scorecards to strengthen how we measure, monitor, and continuously improve our programs and organization with a focus on whether the individuals and families we work with are "better off". Click the icons below to view Scorecards about a variety of programs and services.

At the bottom of this page are two statewide reports that you can view on Scorecards: The Statewide Outcomes Report (view full report) and the Programmatic Performance Measure Budget (view AHS report only).

 Child & Youth Development Scorecard	 Disability & Aging Supports Scorecard	 Family Support Services Scorecard
 Financial & Employment Security Scorecard	 General Health Care Services Scorecard	 Housing Stability Scorecard
 Mental Health & Substance Use Services Scorecard	 Public Health Services Scorecard	 Risk Reduction & Community Justice Services Scorecard
 Programmatic Performance Measure Budget Scorecard	 State of Vermont Outcomes Report (Act 186) Scorecard	

If you are interested in understanding programmatic performance...

USUALLY USEFUL QUESTIONS



- ❁ What role does this program (service, strategy, grant, etc.) play toward improving well-being for Vermonters?
- ❁ Who are the clients (customers, beneficiaries, individuals, families, people, etc.) intended to most directly benefit from this program?
- ❁ What are the critical services (functions, activities, benefits, etc.) delivered?
- ❁ Who are the essential partners working with this program to make a positive difference?
- ❁ To what extent is this program's strategy making a positive difference for clients?
- ❁ To what extent is this program being delivered in a high quality way?
- ❁ What do you think is working well, or would work to improve? What would it take?
- ❁ What are you doing to improve and how will you know that you have improved?