From: Whitney, Katie [mailto:Katie.Whitney@state.vt.us]
Sent: Monday, January 26, 2015 1:42 PM
To: Denise Diehl
Cc: Pirie, Kristy; Hutt, Monica
Subject: Response to House Committee on Government Operations Questions from Testimony

Good Afternoon Denise,

Last week, during Secretary Cohen's testimony, the Committee on Government Operations requested some additional information regarding the Community High School of Vermont and Information Technology within AHS and DII. Below and attached is that information.

Questions from the Committee:
What does DII Charge AHS CO? What is the number of IT staff? What is the Budget numbers for IT?
-DII charges that the AHS CO will pay via Internal Service Fund charges: $330,458
-Number of IT staff in the AHS CO (Includes both Limited Service and Permanent): 11 LTS + 49 Perm = 60 Total
-Budgeted Salary and Fringe for AHS CO IT staff (assumes no vacancies): $6,063,063 (all funding sources) or $1.8M in GF (combination of GF and match required for GC)

2. What does DII provide to AHS
AHS IT and DII ultimately have similar information technology goals but serve mostly different, yet complimentary, roles.

AHS IT's Mission Statement:
To guide the Agency's Central Office and its six departments (DAIL, DCF, DOC, DMH, DVHA, and VDH) in the planning, procurement and development of secure, interoperable solutions thereby enabling AHS to successfully accomplish its mission: to "improve the conditions and well-being of Vermonters and protect those who cannot protect themselves".

To do this AHS IT Employs:
Application Developers
Application Integrators
Business Analysts
Business Process Directors
Database Administrators and Directors
Program and Project Managers
Document/Content Management Experts
Information Technology Managers
CIO's office staff (AHS CIO, AHS Deputy CIO)

DII's Mission Statement:
To improve state government effectiveness and productivity, the Department of Information and Innovation provides expertise, standards and shared services for the State enterprise and supports agency and/or department-specific information technologies.

To do this DII Employs:
Network Administrators
Server Administrators
Information Security Personnel
Helpdesk Technicians
Desktop Technicians
Project Managers
Enterprise Architects
CIO's Office Senior Staff (CIO/Commissioner of DII, Deputy Commissioner, Chief Technology Officer, Chief Information Security Officer)

Which roles does each typically serve?

AHS IT:	DII (through the Service Level Agreement):
Develop/build custom solutions/software	*Computer Networking Services*
Procure software solutions	*Infrastructure Services (Datacenter)*
Operate and maintain existing applications	*Servers and Mainframe (OS only)*
Write RFIs, RFPs, contracts	*Security and Compliance*
Work with vendors	*Helpdesk (basic triage) services*
Manage and prioritize IT projects	*Commodity purchasing*
Plan (R&D, development)	*Desktop support*
Ensure Compliance with Fed and State mandates Manage consumption of DII services (Service Level Agreement)	*Enterprise architecture*
	Project management oversight

One variation to the typical responsibilities above relates to Health Services Enterprise (VHC, Integrated Eligibility, MMIS) work, where DII has special MOUs with DVHA for direct involvement and staff augmentation for Project Management, Technical Application Architecture, and Enterprise Architecture Services for Vermont Health Connect and other healthcare projects:
reference: http://dvha.vermont.gov/administration/dii-ahs-mou-expires-2015.pdf and http://dvha.vermont.gov/administration/dii-ahs-mou-expires-2015.pdf. AHS IT had played a mostly supportive role in VHC (mainly mainframe remediation efforts, decommissioning VHAP and Catamount) up

until late 2014 when Secretary Chen requested AHS IT assist directly with the VHC project as part of the Incident Command Structure. Since 12/31/2014 AHS IT has officially taken on the responsibility for the Software Maintenance and Operations contract previously held by DVHA/DII.

Regarding CHSVT - How many sites does the HS currently have and where. Which ones are being closed. Explanation regarding the cuts and how services will continue. – *Please see attachments*

Please let me know if you have any questions,
Katie

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