

## Wesley, Carolyn

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**From:** Wesley, Carolyn  
**Sent:** Wednesday, September 26, 2012 4:53 PM  
**To:** Wesley, Carolyn; Appleby, Leigh  
**Cc:** Allen, Susan; Bartlett, Susan; Carrier, Janis; Kunin, Lisa; London, Sarah; Richards, Alyson; Spaulding, Susan; Trombley, Shana; GPS; Spaulding, Jeb; Lofy, Bill; Johnson, Harriet; Murray-Clasen, Madeline; Burke, Ashley; Stamper, Aleksandra; Racine, Doug; Yacovone, Dave  
**Subject:** GIRO Report- September 26 2012

### Top Issues:

- 3 emails questioning the Governor's support of online gambling, 2 because they think it will create bad habits, and 1 because she doesn't think buying lottery tickets should be legal if online poker isn't.
- 2 emails related to rumble strips, one saying the Governor should be more aggressive about removing them in the middle of the road, and one saying that recognizing the noise complaint about rumble strips and not F-35s is hypocritical.
- 1 call in support of the Veteran's home continued operation
- 1 call in support of GMO labeling

### Notable Contacts:

- [REDACTED] was granted full custody of his children Catara and Julian yesterday. He called economic services to try to have the children's benefits (not sure if this is ReachUp or 3Squares or both) transferred to him. He was told that October benefits had already gone to the children's mother, [REDACTED], and he would not be able to receive benefits until November. He's hoping some exception can be made since the children won't be living with Ms. [REDACTED] at all.
- [REDACTED] of Montpelier called again today with concerns about [REDACTED] and [REDACTED] of the Division of Fire Safety, who he says are trespassing on his property in West Burke. Fire Safety has determined that the building will be for public use based on brochures [REDACTED] has put out, but [REDACTED] denies it. I know Mr. [REDACTED] has an attorney in this matter, and I suggested that he continue to consult with his attorney about how to move forward, but I said I would share his concerns with the Department of Fire Safety. He also said he believes the state is discriminating against him because he is Jewish, but couldn't support this claim with specific evidence and didn't want the number of the Human Rights Commission.

Carolyn Wesley  
Constituent Correspondent  
Office of the Governor  
109 State Street  
Montpelier, VT 05609  
802-828-3333

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## Wesley, Carolyn

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**From:** Spaulding, Susan  
**Sent:** Monday, September 24, 2012 10:27 AM  
**To:** Wesley, Carolyn  
**Subject:** telephone call

[REDACTED] - called to say that the Governor should appoint Mitch Fusca the next Adjutant General. He said that Mitch was made in Vermont and is a great kid. Has had 2 tours of duty in Iraq and Iran. He is a helicopter pilot. When Mitch was a Freshman in high school Barnard had cancer and Mitch would mow his lawn for him. Bernard is also on Bernie Sander's veterans advisory committee. Bernard also suggested that we move the Veteran's Home to Windsor. There is plenty of land, it is near the Veteran's Hospital which would be easier for veterans leaving the hospital and going to a nursing home. He also said there would be lots of nursing available because the "girls" at the VA are always looking to take on extra shifts to make money.

Susan M. Spaulding  
Director, Appointments to Boards and Commissions  
Governor's Office  
The Pavilion - Fifth Floor  
109 State Street  
Montpelier, VT 05609-0101  
(802)-828-3333 fax 828-3339

## Wesley, Carolyn

---

**From:** Wesley, Carolyn  
**Sent:** Friday, September 21, 2012 4:58 PM  
**To:** Wesley, Carolyn; Appleby, Leigh  
**Cc:** Allen, Susan; Bartlett, Susan; Carrier, Janis; Kunin, Lisa; London, Sarah; Richards, Alyson; Spaulding, Susan; Trombley, Shana; GPS; Spaulding, Jeb; Lofy, Bill; Johnson, Harriet; Murray-Clasen, Madeline; Burke, Ashley; Stamper, Aleksandra; Racine, Doug; Yacovone, Dave  
**Subject:** GIRO Report- September 21 2012

### Top Issues:

- 1 call from [REDACTED] of Newark to say that she and her husband and many of their friends are in support of the Seneca Mountain Wind Project and wind energy in general despite the recent town vote.
- 2 emails encouraging the promotion of infrastructure for electric vehicles
- 2 emails from staff/residents/family advocating for the continued operation of the Vermont Veteran's Home
- 

### Notable Contacts:

- [REDACTED] is a single father, teacher, volunteer firefighter, and organ donor who lives in Saxon's River. He received fuel assistance last year, but just received a letter saying he was above income this year. I explained that the federal income tables will be changing on Oct 1st and that he should reapply then, though I couldn't promise that it would make him eligible. He is very concerned about the federal cuts to LIHEAP and says he would be happy to serve as the face of the issue, as someone who is a strong contributor to society but needs help to keep his family warm through the winter. He can be reached at [REDACTED]
- [REDACTED] called to complain about the status of various claims he made following tropical storm Irene. His vehicle was damaged by the storm, although it still runs. He received a FEMA grant of \$500 but is appealing for a grant of \$5,500. He also applied for Disaster Unemployment Assistance through DOL but was denied as it was determined that his unemployment was not Irene related. The Commissioner's office has already reviewed this and he was made aware of the appeals process. He had been contacted by Sam Harvey at SEVCA regarding his vehicle claim, but he hasn't heard from him in awhile, we will try to facilitate this contact.
- [REDACTED] of Essex Jct called again to complaining about the way the state enforces removing signs from highway right-of-ways. He doesn't think the highway department should do it, but thinks local police trained to enforce these laws.

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## Wesley, Carolyn

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**From:** Wesley, Carolyn  
**Sent:** Friday, September 21, 2012 11:45 AM  
**To:** Spaulding, Jeb  
**Cc:** Johnson, Harriet  
**Subject:** FW: [REDACTED]

FYI

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**From:** Burke, Ashley  
**Sent:** Friday, September 21, 2012 10:02 AM  
**To:** Wesley, Carolyn  
**Subject:** [REDACTED]

Hey Carolyn, [REDACTED] called regarding the Veteran's home loss of funding. He is the head of Veterans for Peace in Vermont, and would like to know if there is anything his organization can do to help. His number is [REDACTED].

Ashley Burke  
Office of the Governor  
109 State Street  
Montpelier, VT 05609  
802-828-3333

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## Wesley, Carolyn

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**From:** Wesley, Carolyn  
**Sent:** Monday, September 17, 2012 4:40 PM  
**To:** Wesley, Carolyn; Appleby, Leigh  
**Cc:** Allen, Susan; Bartlett, Susan; Carrier, Janis; Kunin, Lisa; London, Sarah; Richards, Alyson; Spaulding, Susan; Trombley, Shana; GPS; Spaulding, Jeb; Lofy, Bill; Johnson, Harriet; Murray-Clasen, Madeline; Burke, Ashley; Stamper, Aleksandra; Racine, Doug; Yacovone, Dave  
**Subject:** GIRO Report- September 17 2012

### Top Issues:

- 10 emails from staff/residents/family advocating for the continued operation of the Vermont Veteran's Home
- 7 emails encouraging the expansion of infrastructure for electric cars in Vermont
- Several calls and emails recently from constituents who can't receive Weatherization services because of vermiculite/asbestos in their heating systems. There are no funds to support low-income Vermonter's having these toxins removed and as a result they can't take advantage of state Weatherization services. Apparently this issue has come up several times in discussions at Weatherization/Health.

### Notable Contacts:

- [REDACTED], who we have spoken to several times, called the office today to reiterate his frustrations with the process of obtaining the permits to construct his car wash location in Williston. He feels that ANR, AOT and the district environmental commission are teaming up to make the permitting process nearly impossible. Over the past month, he has spent an additional \$9,000 on engineering studies, bringing his total spent over the past three years of attempting to get his permits to nearly \$170,000. He is in a place where he believes that he has spent too much time and money to turn back but is incredibly frustrated by the process.
- [REDACTED] of Montpelier called to bring to our attention an issue he has been having. On January 13th, 2012 his car was hit by the boot that fell off a state plow and did significant damage to the underside of the vehicle. He had the car towed to a mechanic nearby, [REDACTED] who is the father of Mr. [REDACTED] step-daughter. Mr. [REDACTED] had the vehicle for around 8 months, and throughout the time billed the state for various services while the state was also paying for [REDACTED] rental car. Throughout this time, [REDACTED] was in contact with Lisa Peduzzi in Risk Management to try to get the issue resolved. [REDACTED] retrieved his car recently and brought it to [REDACTED] (sp) another mechanic. [REDACTED] has looked at the vehicle and determined that several of the fixes Mr. [REDACTED] charged the state for were never completed, and some necessary work still hasn't been complete. [REDACTED] is hoping that [REDACTED] will be held accountable by the state for his misuse of state funds, and hopes that some state funds may still be available to actually have the work completed.
- [REDACTED] had a complaint about the increase in his energy bill since the GMP/CVPS merger. He says it is putting a strain on his business, [REDACTED]

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## Wesley, Carolyn

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**From:** Wesley, Carolyn  
**Sent:** Friday, September 14, 2012 2:23 PM  
**To:** Spaulding, Jeb  
**Cc:** Johnson, Harriet  
**Subject:** Constituent Contact - [REDACTED]

[REDACTED] of Moretown called today very concerned about the news the Veteran's home might lose it's federal funding. [REDACTED] is a veteran himself and very upset about the situation. I explained that we were working closely to help make sure the home would meet federal requirements but he requested a letter outlining what exactly was being done. His address is [REDACTED]

Would that be something one of you might be able to help with? Thanks

Carolyn Wesley  
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802 828 5366

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## Wesley, Carolyn

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**From:** Wesley, Carolyn  
**Sent:** Thursday, September 13, 2012 4:32 PM  
**To:** Wesley, Carolyn; Roessle, Drusilla; Appleby, Leigh  
**Cc:** Allen, Susan; Bartlett, Susan; Carrier, Janis; Kunin, Lisa; London, Sarah; Richards, Alyson; Spaulding, Susan; Trombley, Shana; GPS; Spaulding, Jeb; Lofy, Bill; Johnson, Harriet; Murray-Clasen, Madeline; Burke, Ashley; Stamper, Aleksandra; Racine, Doug; Yacovone, Dave  
**Subject:** GIRO Report- September 13 2012

### Top Issues:

- Two emails from staff at the Veteran's home complaining about conditions and asking why the Governor didn't get involved sooner and doesn't do more now.

### Notable Contacts:

- [REDACTED] of Rutland had his driver's license revoked in 2008 because he was in arrears on child support. Two months ago he settled up his payment and this was signed off by a judge. He says he has been trying to get his license back for the last two months and there is a hold up with the OCS. He says he doesn't understand what the issue is or what he can do to resolve it.
- The Governor received the following email:  
Dear MR Governor  
My name is [REDACTED] My family of five is homeless at this time. My spouse has had health issues and is currently on social security and so is my disabled child. We have found that reasonable housing doesn't seem to exist here in Vermont. There are so many community resources but of course their is no funding for the section 8 program. Or emergency home help. Why is it that their are families here in Vermont have to struggle to keep a roof over their children's heads. There needs to be something done about this. I want my children to be proud of beeing Vermonters. I don't want other children to feel like mine do. What can we do to help homeless families? How can we find an answer to reasonable housing? When lower income families get housing it then comes a choice of do we pay rent or keep the power on. It's an endless battle that thousands of Vermont families make daily. I would love to hear any suggestions comments or even an explanation. Thanks for your time with this matter.
- The Governor received the following email (from a family member of [REDACTED] who died this winter while hiking)  
Governor Shumlin,  
  
I was at the Search and Rescue Study Committee meeting yesterday. I am distressed that your administration interrupted the process of the committee and proclaimed that the VSP will remain in charge of SAR. Just as politics nearly killed this year's SAR bill, apparently politics is damaging this process, too. I am wondering why you did this?

Thank you,  
[REDACTED]

Carolyn Wesley  
Constituent Correspondent  
Office of the Governor  
109 State Street  
Montpelier, VT 05609



802-828-3333

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## Wesley, Carolyn

**From:** Spaulding, Susan  
**Sent:** Monday, September 10, 2012 11:16 AM  
**To:** Spaulding, Jeb  
**Cc:** Lofy, Bill; Richards, Alyson; Kunin, Lisa; Bartlett, Susan; Allen, Susan; Appleby, Leigh; Trombley, Shana; Carrier, Janis; London, Sarah; Burke, Ashley; Wesley, Carolyn; Appleby, Leigh; Johnson, Harriet  
**Subject:** Correction

I need to correct what I said at the meeting this morning regarding Laura Corrow's reappointment. This Governor did not reappoint Laura Corrow to the Veterans Home Board (term 3/4/10-1/31/13), she was reappointed to the Veterans Advisory Board (term 8/10/11-5/15/13). Of the 20 Home Board members, 14 were made by us. A side note, Laura called me over a month ago to inform me that she did not want to be reappointed to the HOME Board when her term ends in January. Susan S.

### BC RECORD

Last name	first name	Board/Commission	appointed by	ending date
Butterfield	Kent	Veterans' Home Board of Trustees, Vermont	PS	1/31/2014
Carter	Robert	Veterans' Home Board of Trustees, Vermont	PS	1/31/2014
Charron	Arthur	Veterans' Home Board of Trustees, Vermont	JHD	1/31/2013
Corrow	Laura	Veterans' Home Board of Trustees, Vermont	JHD	1/31/2013
Cruikshank	Brenda	Veterans' Home Board of Trustees, Vermont	PS	1/31/2014
DeGasta	Gary	Veterans' Home Board of Trustees, Vermont	PS	1/31/2015
Dickerson	Charly	Veterans' Home Board of Trustees, Vermont	PS	1/31/2013
Dunn, Jr.	Frederick	Veterans' Home Board of Trustees, Vermont	PS	1/31/2015
Edson	William	Veterans' Home Board of Trustees, Vermont	JHD	1/31/2013
Hayes	Thomas	Veterans' Home Board of Trustees, Vermont	JHD	1/31/2013
Kenyon	Thomas	Veterans' Home Board of Trustees, Vermont	PS	1/31/2015
Klopchin	Michael	Veterans' Home Board of Trustees, Vermont	PS	1/31/2015
Krawczyk	Joseph	Veterans' Home Board of Trustees, Vermont	PS	1/31/2015
Le Boeuf	Michael	Veterans' Home Board of Trustees, Vermont	PS	1/31/2015
Perham	Linda	Veterans' Home Board of Trustees, Vermont	PS	1/31/2014
Sanders	Robert	Veterans' Home Board of Trustees, Vermont	PS	1/31/2014
Sevi	Eugene	Veterans' Home Board of Trustees, Vermont	JHD	1/31/2013
Speno	Francis	Veterans' Home Board of Trustees, Vermont	PS	1/31/2014
Thomas	James	Veterans' Home Board of Trustees, Vermont	PS	1/31/2015
Vacancy Betty Bolognani RESIGNED		Veterans' Home Board of Trustees, Vermont		1/31/2013

Susan M. Spaulding  
Director, Appointments to Boards and Commissions  
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## Wesley, Carolyn

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From: Murray-Clasen, Madeline  
Sent: Tuesday, May 01, 2012 4:48 PM  
To: Wesley, Carolyn  
Subject: [REDACTED]

[REDACTED] called regarding an issue she is having with the Vermont Veterans Home in Bennington. Her brother, [REDACTED] is a resident there. She has spoken to the administrator as well as the board of directors and has received no help with the situation. She is looking for a contact of higher status.  
Her phone number is [REDACTED]

**Wesley, Carolyn**

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**From:** Appleby, Leigh  
**Sent:** Tuesday, April 24, 2012 1:31 PM  
**To:** Roessle, Drusilla; Wesley, Carolyn; Wiltshire, Serge; Casey, Carson; Murray-Clasen, Madeline  
**Subject:** FW: Vets Home Family Concern

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**From:** Jackson, Melissa  
**Sent:** Tuesday, April 24, 2012 1:29 PM  
**To:** Appleby, Leigh  
**Cc:** Reardon, Jim; [REDACTED]  
**Subject:** Vets Home Family Concern

Leigh,

I wanted to let you know that the Governor may be receiving a phone call or letter from [REDACTED]. She is a family member of one of the Veterans at the Vets home. She has had numerous concerns that I have been working to address. Her current concern is she feels we do not have enough staffing. I have met with her on a few occasions in an attempt to address her concerns. She has cancelled three meetings with me in the recent past. I spoke with her today and she informed me that she was not happy with the staffing and would be contacting Governor Shumlin and would be encouraging other family members to do the same. The Vets home staffing ratios are above what is required by state regulation. I do have an issue with excessive call outs and FMLA use. I have been working to address this issue. If you should need additional information please do not hesitate to contact me.

Thank you,

Melissa Jackson, BSW, LNHA  
Vermont Veterans Home  
325 North St  
Bennington, VT  
05201

[REDACTED]  
<http://vvh.vermont.gov>

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## Wesley, Carolyn

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**From:** Wesley, Carolyn  
**Sent:** Tuesday, December 06, 2011 10:36 AM  
**To:** Jackson, Melissa  
**Subject:** Constituent Letter from the Governor's Office  
**Attachments:** Veterans Home [REDACTED].pdf

Melissa,

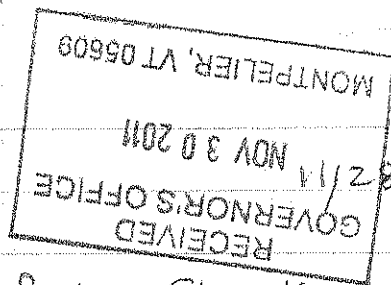
Last week we received this letter from [REDACTED] in regards to her father [REDACTED] who is a resident in the Veteran's Home. It seems she is in the process of trying to figure out financing for her father's bills.

Can you help shed some light on this issue?

(By the way, I accidentally scanned the letter on both sides even though it was one sided, so ignore the blank pages)

Thanks so much for your assistance,

Carolyn Wesley  
Constituent Correspondent  
Office of the Governor  
109 State Street  
Montpelier, VT 05609  
802-828-3333  
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[REDACTED]

Gov. Peter Shumlin  
VT. State Capitol Bldg. / Executive Office  
109 State St  
Montpelier, VT. 05609

RE: [REDACTED] (DAD) WWII VETERAN

Dear Gov. Shumlin -

But you never get hand written letters anymore... Sorry, but I can't afford a computer. I get disability for a broken neck/scoliosis. (Money is tight.)

I'm writing to you in hopes you can forward this to the proper places (Bernie Sanders etc.) I need your help, please! I've taken care of my parents since the early 90's. Mom passed away 10/17/10. My Dad's health failed and I got him an apt. nearby me but he was too much <sup>(too sick)</sup> work! So he's in the Vermont Veterans Home in Bennington, VT. His name is [REDACTED] / born [REDACTED]. He is on morphine now, <sup>let</sup> emphesema that he's had since 1988 or so...

My Dad served with the 20th Fighter wing 20th Air Force. Stationed in Guam he was a part of the "Black Jack Operation" Exposed to radiation guarding the Atomic Bombs. (He tells me very little)

I was handed a bill last week for \$41,557.70 from the VT Veterans home! What a tacky way to say "thank you for serving your country!"

My name is on the checking account / Money Market + John Hancock Mutual Funds. Mom + Dad wanted to leave me "something" as I only get \$703<sup>00</sup> from disability. I've done TONS of paperwork and I'm mentally exhausted! I applied for Veterans Disability through Lew Bowman at the Veterans Home in Bennington. IF Dad gets it it'll cover 100% of the \$41,557.70 bill. But he only has

\$17,761.87 MONEY MARKET

\$8,171.39 CHECKING

\$13,184.83 MUTUAL FUNDS

\$39,118.09

I have to close all the accounts to spend down to \$2,000 so he can qualify for Medicaid. It leaves me ZERO but that's not what upsets me. (It doesn't help, but...)



I'm just appalled that a Veteran of WWII, exposed to radiation has to pay a \$41,557.70 bill (that's still accumulating) leaving his disabled daughter who cared for them 15+ years ZERO in life! Veterans shouldn't be treated this way! He needs an answer ASAP about his qualifying for Veterans Disability. They said it may take years. (Dad will not survive this winter.)

Can you figure out a way to get answers? A way Dad gets assistance and I'm not dumped on? I have always been dependant on their help for car repairs/ car insurance. My car is a 2000 Suzuki Vitara and I was broke down all summer long. I travel 3x week from Manchester - Bennington (cause I love Dad) and I can't afford the gas!

P.S. They (Medicaid) said today I need to cash in his 10,000 Life Insurance Policy Also! I'm beneficiary! His burial is already paid.

Today I closed the Money Market (Bank check made out to VT. Veterans Home) I'll write a check leaving \$2,000 in checking account. John Hancock will take time and more paperwork!

Sincerely -

enc. copy of Vet. Home bill

VERMONT VETERANS HOME  
325 NORTH STREET  
BENNINGTON VT 05201

TELEPHONE: [REDACTED]

[REDACTED]  
AMERICAN WAY

BILL FOR: [REDACTED]  
RESIDENT NO 3833

DATE: 11/14/2011

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DATE	DESCRIPTION	REFERENCE	UNITS	PRICE	CURRENT CHARGES/ PAYMENT	BALANCE DUE
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PREVIOUS BALANCE .00

03/31/11	PVT CO TRF FROM MCR A	E0216287	1		1981.00	1981.00
04/02/11	PVT CO TRF FROM MCR A	E0217768	1		141.50	2122.50
04/30/11	PVT CO TRF FROM MCR A	E0217768	1		2688.50	4811.00
05/24/11	PVT CO TRF FROM MCR A	E0220089	1		3254.50	8065.50
05/24/11	05/31/11 NURSING CARE	701-2	8	270.00	2160.00	10225.50
05/24/11	05/31/11 PRIVATE ROOM CONTRACTUA		8	94.59-	756.72-	9468.78
06/01/11	06/16/11 NURSING CARE	701-2	16	270.00	4320.00	13788.78
06/01/11	06/16/11 PRIVATE ROOM CONTRACTUA		16	94.59-	1513.44-	12275.34
06/17/11	06/30/11 NURSING CARE	913-2	14	270.00	3780.00	16055.34
06/17/11	06/30/11 PRIVATE ROOM CONTRACTUA		14	94.59-	1324.26-	14731.08
07/01/11	07/31/11 NURSING CARE	913-2	31	270.00	8370.00	23101.08
07/01/11	07/31/11 PRIVATE ROOM CONTRACTUA		31	94.59-	2932.29-	20168.79
08/01/11	08/31/11 NURSING CARE	913-2	31	270.00	8370.00	28538.79
08/01/11	08/31/11 PRIVATE ROOM CONTRACTUA		31	94.59-	2932.29-	25606.50
08/31/11	PAYMENT THANK YOU	DP#5228	1		1030.34-	24576.16
09/01/11	09/08/11 NURSING CARE	913-2	8	270.00	2160.00	26736.16
09/01/11	09/08/11 PRIVATE ROOM CONTRACTUA		8	94.59-	756.72-	25979.44
09/09/11	09/30/11 NURSING CARE	909-1	22	270.00	5940.00	31919.44
09/09/11	09/30/11 PRIVATE ROOM CONTRACTUA		22	94.59-	2080.98-	29838.46
09/30/11	PAYMENT THANK YOU	DP#5256	1		1030.34-	28808.12
10/01/11	10/31/11 NURSING CARE	909-1	31	270.00	8370.00	37178.12
10/01/11	10/31/11 PRIVATE ROOM CONTRACTUA		31	95.82-	2970.42-	34207.70

CONTINUED NEXT PAGE

VERMONT VETERANS HOME  
325 NORTH STREET  
BENNINGTON VT 05201

TELEPHONE: [REDACTED]

[REDACTED]  
AMERICAN WAY

BILL FOR: [REDACTED]  
RESIDENT NO 3833

DATE: 11/14/2011

=====

DATE	DESCRIPTION	REFERENCE	UNITS	PRICE	CURRENT CHARGES/ PAYMENT	BALANCE DUE
=====						
	BALANCE FORWARD					34207.70
	CURRENT BALANCE					34207.70
11/01/11	ROOM ADVANCE		30	270.00	8100.00	42307.70
11/01/11	11/30/11 PRIVATE ROOM CONTRACTUA		30	25.00-	750.00-	41557.70
	BALANCE DUE					41557.70

=====

PAYMENT DUE BY THE 7TH OF THE MONTH

**Wesley, Carolyn**

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**From:** Jackson, Melissa  
**Sent:** Friday, October 21, 2011 3:05 PM  
**To:** Wesley, Carolyn  
**Subject:** Sept 12 Constituent Letter  
**Attachments:** vvh [REDACTED] letter.pdf

Carolyn,

I am attaching a letter to Governor Shumlin in response to the constituent letter he received from [REDACTED].  
Please let me know if there is any other information you need.

Melissa Jackson, BSW, LNHA  
Vermont Veterans Home  
325 North St  
Bennington, VT  
05201  
[REDACTED]  
[REDACTED]

<http://vvh.vermont.gov>

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State of Vermont  
Vermont Veterans' Home  
325 North Street  
Bennington, VT 05201

[phone] 802-442-6353  
[fax] 802-447-2757

October 21, 2011

Dear Governor Shumlin,

I appreciate your office sharing [REDACTED] letter with me. I have investigated [REDACTED] complaints and have found the following:

- With regards to his dietary requests: [REDACTED] has requested items such as Banana's Foster, Smoked Salmon Benedict, Sorn Tom Salad, and freshly squeezed mango juice. Unfortunately, these are items The Vermont Veterans' Home (VVH) is unable to provide. Mr. [REDACTED] did request hummus and tabouli which we do not normally provide but will be purchased from a local supermarket especially for him. The Dietary Department is meeting with [REDACTED] on a regular basis to discuss food preference and accommodating those items as we are able.
- VVH has replaced, at our cost, missing clothing and food for [REDACTED]. We did not pay to replace his lost sunglasses as we were never in possession of the glasses. The facility does not normally replace items of which that we do not take possession. VVH purchased a small refrigerator, again at our cost, for [REDACTED] room. This would allow him to store his food in a safe location and reduce the risk of it being disposed of in the facility refrigerator. The facility has a policy that all opened food stored in facility refrigerators is disposed of three days after being opened. When the staff was cleaning the refrigerator on the unit, they were following policy and disposing of [REDACTED] food after three days.
- There have been issues with regards to transporting him to a few of his appointments. Due to a staff member being out medical leave the task of making appointments was taken over by various staff members, resulting in miscommunications and missed appointments. This task has been assigned to a single staff member.
- [REDACTED] states that we do not have anyone certified in treating his elephantiasis. His community provider was aware of this as she is following his care while at this facility. At no time has his community provider expressed concern regarding the staff's inability to provide proper care/treatment. VVH paid for Terrance McKeon, PT, to come to the facility and to teach the staff how to apply his bandages. Not all of the staff were able to attend this training but written instructions have been provided for staff review. All RNs/LPNs who are responsible for caring for [REDACTED] will review these instructions as a reminder/re-education.
- [REDACTED] Social Worker has been changed. At no time prior to the receipt of this letter was I aware of his concerns with the Social Worker assigned to him.



- The Nursing and Rehab Departments have developed a schedule, with [REDACTED] input, to ensure Mr. [REDACTED] is out of bed and ready for therapy every day. If the staff fails to meet the scheduled as outlined, I will be notified and investigate the reason for the delay.

Although not included in this letter, all of [REDACTED] concerns have been addressed. If you would like information about a specific incident not included in this letter please do not hesitate to contact me. Due to the fact that some of the concerns raised by [REDACTED] are allegations of possible abuse or neglect, we have made the appropriate reporting notification to The Department of Licensing and Protection as required by state and federal regulation.

The staff and I will continue to work with [REDACTED] to address his issues and concerns. We will accommodate his requests to the best of our ability.

[REDACTED] declined several requests to review admission paperwork that included various policies and procedures as well as our financial agreement. Per the local Choice for Care office, his application for Medicaid assistance was denied as he did not provide the necessary documentation needed. Therefore Mr. [REDACTED] currently does not have a payer source for his care and has an outstanding balance of \$25,519.47. Several attempts have been made by the staff to assist [REDACTED] with application process but he has chosen to handle this matter on his own.

Sincerely,

*Melissa A. Jackson, BSW, LNHA*

Melissa A. Jackson, BSW, LNHA  
Administrator

cc: Senator Patrick Leahy  
Senator Bernard Sanders  
Congressman Welch  
Laura Corrow, President Vermont Veterans Home Board of Trustees

## Wesley, Carolyn

---

**From:** Wesley, Carolyn  
**Sent:** Thursday, May 03, 2012 1:48 PM  
**To:** Jackson, Melissa  
**Subject:** RE: Vets Home Family Concern

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**IQaccount:** GOVERNOR  
**IQmailAttach:** E-Mail Message 2012-05-03 01-47PM.html  
**IQmailID:** 5044763  
**IQpeopleID:** 7008951

Melissa,

Thank you for the heads up. We have heard from Kathy this week. She is going to send a written statement of all her complaints to you, the board, and our office. I explained to her that the extent of our involvement in the situation was to listen to her concerns and share them with you.

It sounds like you are taking the appropriate follow up and thanks again for keeping us in the loop.

Sincerely,

Carolyn Wesley  
Constituent Correspondent  
Office of the Governor  
109 State Street  
Montpelier, VT 05609  
802-828-3333  
Visit Governor Shumlin's Online Resources:  
[Website](#) | [Facebook](#) | [Twitter](#) | [YouTube](#)

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**From:** Jackson, Melissa  
**Sent:** Tuesday, April 24, 2012 1:29 PM  
**To:** Appleby, Leigh  
**Cc:** Reardon, Jim; [REDACTED]  
**Subject:** Vets Home Family Concern

Leigh,

I wanted to let you know that the Governor may be receiving a phone call or letter from [REDACTED]. She is a family member of one of the Veterans at the Vets home. She has had numerous concerns that I have been working to address. Her current concern is she feels we do not have enough staffing. I have met with her on a few occasions in an attempt to address her concerns. She has cancelled three meetings with me in the recent past. I spoke with her today and she informed me that she was not happy with the staffing and would be contacting Governor Shumlin and would be encouraging other family members to do the same. The Vets home staffing ratios are above what is required by state regulation. I do have an issue with excessive call outs and FMLA use. I have been working to address this issue. If you should need additional information please do not hesitate to contact me.

Thank you,

Melissa Jackson, BSW, LNHA  
Vermont Veterans Home  
325 North St  
Bennington, VT  
05201



<http://vvh.vermont.gov>

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## Burke, Ashley

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**From:** Burke, Ashley  
**Sent:** Friday, September 21, 2012 10:02 AM  
**To:** Wesley, Carolyn  
**Subject:** [REDACTED]

Hey Carolyn, [REDACTED] called regarding the Veteran's home loss of funding. He is the head of Veterans for Peace in Vermont, and would like to know if there is anything his organization can do to help. His number is [REDACTED]

Ashley Burke  
Office of the Governor  
109 State Street  
Montpelier, VT 05609  
802-828-3333  
Visit Governor Shumlin's Online Resources:  
[Website](#) | [Facebook](#) | [Twitter](#) | [YouTube](#)

**Wesley, Carolyn**

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**From:** Spaulding, Jeb  
**Sent:** Wednesday, August 15, 2012 5:16 PM  
**To:** Allen, Susan; Lofy, Bill  
**Cc:** Duffy, Kate; Reardon, Jim  
**Subject:** FW: Summary of VVH meeting attached  
**Attachments:** VETs home meeting 8.14.12.docx

Sue and Bill, This is worth reading. Since Kate and Jim our leads on this issue, Sue, would you include them on any forwards of messages from VVH. Thanks.

---

**From:** Duffy, Kate  
**Sent:** Wednesday, August 15, 2012 1:04 PM  
**To:** Spaulding, Jeb; Reardon, Jim  
**Subject:** Summary of VVH meeting attached

For review. Jim, please let me know if I missed anything.

*Kate G. Duffy  
Commissioner  
Department of Human Resources*

## Summary of Meeting with VSEA on Veteran's Home

Commissioners Reardon and Duffy, Senior Labor Relations Specialist John Berard and BGS Industrial Hygienist Mike Blanchet attended a meeting with VSEA President John Reese, Executive Director Mark Mitchell, Communications Director Doug Gibson, Steward Gretchen Naylor and Director of Operations Chris Teifke on August 14, 2012. The parties discussed issues related to the Vermont Veteran's Home (VVH). Administrator Melissa Jackson participated in part of the meeting by conference call. The following items were discussed:

### Detection of Mold/Movement of Residents

VSEA was advised on August 10, 2012 that mold testing was being conducted in certain resident areas. At the August 14<sup>th</sup> meeting, Commissioner Duffy provided a status report to the VSEA, stating that a preliminary air quality report showed a high concentration of mold spores in the Club and basement of Cardinal Point. These spores appear to be originating from a HVAC unit servicing this area. VSEA was further advised that as a precaution, VVH was prohibiting access to all common areas serviced by this or similar HVAC units and relocating all residents from Cardinal Point until further notice. VSEA was advised that approximately 11 residents would need to go to different facilities unless approval could be obtained from the Licensing and Protection Division of DAIL to convert office space.

Commissioner Duffy advised a communication would be sent to all employees. VSEA requested that it include information on health risks. Both Commissioners noted that it would be inappropriate to provide specific health information because the state does not know the specific kind of mold at issue or the health conditions of employees and we would not want to provide inaccurate, incomplete or misleading information. Commissioner Duffy did indicate she would provide a link to the Department of Health website on mold. She also stated that if any member has concerns about a specific health risk the employee should raise the concern directly with Administrator Jackson and the concerns would be addressed immediately.

Commissioner Duffy stated further information would be provided to employees once final information is provided to the state. We anticipate this will be on Friday, August 17<sup>th</sup>.

VSEA asked that VVH consider precautions suggested by their members to ensure residents with dementia be housed in units that would prevent elopement. Ms. Jackson indicated she was already considering how best to secure residents with dementia and had received suggestions from staff that were very helpful. She indicated that any further suggestions would be welcomed.

VSEA asked whether VVH was following its evacuation policy, as a VSEA member had complained that it was not being followed. Administrator Jackson said she could not confirm that every aspect was followed, but would check. Later, Ms. Jackson stated the evacuation procedure was followed. Administrator Jackson also indicated a critical incident review would

occur after the fact to provide a more complete assessment of whether proper procedures were followed and determine if any improvements could be made.

Mark Mitchell stated some VSEA members believe that VVH was aware of the problems related to mold for a long period of time but did nothing to address it. Commissioner Duffy asked for specific information on these allegations. Mr. Mitchell stated he did not have any facts to supply, but would forward statements he received from his members, describing their concerns.

Doug Gibson, VSEA's Communications Director, advised that some employees had likely advised the press of the situation. Commissioner Reardon stated this was counterproductive and divisive at a time when all parties should be working together to resolve problems, particularly to move residents in accordance with recommendations. Mr. Gibson stated he had not told employees to do so and Mr. Reese stated VSEA would not have told employees to contact the press.

#### VSEA's Staffing Complaints

Discussions turned to staffing at VVH. Commissioner Reardon noted VVH has received excellent reviews on its staffing, having received the highest staffing ratings in the state along with one other facility. He noted that staffing concerns are exacerbated by a high absenteeism rate.

Commissioner Duffy advised the state had conducted the scheduling review, as promised, and as a result had a proposal to make on scheduling. Specifically, the state proposed going to set schedules and converting a few positions to permit floaters who would fill in for employees on vacation, workers' compensation, temporary relief from duty or other extended leaves. Commissioner Duffy noted the additional of floaters would require agreement from VSEA. The parties discussed the general parameters of the proposal, including the need to conduct shift bidding.

Commissioner Duffy asked if VSEA would adopt the proposal. Mark Mitchell stated he wanted to have a meeting to discuss it further. However, Mr. Mitchell stated he would not schedule a labor management meeting because there is only one final meeting required by the contract, and he did not want to lose the ability to demand a meeting in the future. Commissioner Duffy assured Mr. Mitchell the state would meet to discuss the issues, whether required to do so or not. She also stated if he was more comfortable the parties could schedule a meeting without calling it a labor management meeting, leaving him the ability to compel a meeting in the future if chose to do so. Mr. Mitchell stated he would provide dates for a meeting. Commissioners Reardon and Duffy asked him to do so as soon as possible, so the issue can be addressed expeditiously.

Mr. Mitchell raised several issues of concern. First, he stated VVH unnecessarily puts employees on temporary relief from duty and investigations take a long time, impacting staffing. Commissioner Duffy acknowledged investigations take significant time, but noted her proposal

on staffing would address this issue. Mr. Mitchell continued to express concerns, and Commissioner Duffy stated she encourages departments to avoid temporary relief from duty generally. However, she had reviewed the facts surrounding the current investigations and believes the facts warrant temporary relief from duty in those cases, most of which involve potential threats or risk to residents and employees. Commissioner Duffy committed to reviewing the cases with Mr. Mitchell to discuss why temporary relief from duty was imposed in each case. Commissioner Duffy also stated she would discuss the possible addition of staff to the investigations unit to address timeliness. Commissioner Reardon stated he would prefer a contractor be hired to work on any backload of investigations.

VSEA stated it would agree to have an arbitrator review the cases, but would not be bound by an arbitrator's recommendation. Commissioner Duffy stated that give this caveat DHR would need to conduct the investigation to ensure a proper and complete investigation that would be defensible at the Labor Board.

Mr. Mitchell also raised the issue of the use of "administrative" staff who do not provide direct clinical care. He suggested the elimination of the positions. Commissioner Reardon noted that even if these employees do not work the floor, they provide patient care through quality reviews, infectious disease detection and other important care mechanisms. Commissioner Duffy noted the proposal on scheduling would address this issue because scheduling would ensure proper staffing without requiring the repurposing of these positions. Ms. Naylor indicated the true problem is that these individuals are seen as management favorites who get special treatment and are not required to do overtime like other positions. Commissioner Duffy agreed to review the positions and assess whether elimination of some or all of the positions was feasible or appropriate. Eliminating the positions may be counterproductive given current circumstances, as these individuals also supervise staff and review work to ensure it has been done and done in accordance with policy.

Mr. Mitchell complained the state has not filled a scheduling position. Commissioner Duffy indicated she understood the position was in classification, which she had expedited. She also stated recruitment could occur without final classification review. The state will ensure recruitment begins by the end of this week.

Finally, Mr. Mitchell complained the state is medically RIFing employees who cannot work overtime. Commissioner Duffy stated, as she has several times, this is inaccurate. She asked for the name of any individual who has been RIF'd or threatened with a medical RIF. Mr. Mitchell could not provide a name. Ms. Naylor explained that the real issue is that people are afraid we might RIF someone for failure to work overtime, not that we have RIF'd anyone. In particular, she noted some frustration about a particular employee who was continually requested to provide documentation about her disability. Apparently, however, the reason for requesting the information is the employee would not provide a doctor's note indicating the condition was permanent because the employee was afraid she would RIF'd. Commissioner Duffy noted that

any disability would be treated in a manner consistent with the Americans with Disabilities Act and the state would make all efforts to provide reasonable accommodations. VSEA noted that there could be as many as 12 employees in this category. Later discussion with VVH suggests approximately 8 employees could require accommodation.

#### Mediation Proposal

Commissioner Duffy advised the state had spoken with the mediator, understood the general parameters and is willing to split the costs for a mediator. Commissioner Duffy noted Mr. Berard and Ms. Naylor were in the process of scheduling a meeting with the mediator to discuss contract terms and ground rules for the mediation. The state suggested that the parties spend some time addressing the scope and ground rules for the mediation. While Ms. Naylor was ready to do so, Mr. Mitchell stated VSEA could not proceed with the conversation, but would set up a meeting at a later date. He expressed little hope that mediation would be fruitful.

#### Plan of Action

Commissioner Duffy will take the following steps to address the issues above:

1. Ask Mr. Mitchell to provide any statements of employees about the mold situation and knowledge of its existence.
2. Ask Mr. Mitchell to set a date certain for a meeting to discuss the state's proposal.
3. Ask Mr. Mitchell to set a date certain to discuss mediation ground rules.
4. Ask Mr. Mitchell to set a date to discuss particulars around temporary relief from duty.
5. Assess possible ways to expedite investigations.
6. Expedite the recruitment of a scheduler.
7. Expedite contracting with a mediator.
8. Request Administrator Jackson provide a written statement of the information available and steps being taken to address mold.
9. Ensure a second communication is sent to employees on Friday providing information on any additional testing results.

## Wesley, Carolyn

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From: MacLean, Alex  
Sent: Friday, September 30, 2011 1:24 PM  
To: Trombley, Shana; Spaulding, Susan; Lofy, Bill  
Cc: Kunin, Lisa  
Subject: RE:

No, Lisa can you get a card together?

She had cancer for a long time. Sad.  
Alexandra MacLean  
Secretary of Civil and Military Affairs  
[REDACTED]

---

From: Trombley, Shana  
Sent: Friday, September 30, 2011 1:13 PM  
To: Spaulding, Susan; MacLean, Alex; Lofy, Bill  
Subject: RE:

Not sure... I just forwarded it to him.

From: Spaulding, Susan  
Sent: Friday, September 30, 2011 1:09 PM  
To: Trombley, Shana; MacLean, Alex; Lofy, Bill  
Subject:

Does GPS know about this? He appointed Joseph Krawczyk to the Veteran's Home Board recently.

Clara Krawczyk  
| Visit Guest Book<<http://www.legacy.com/guestbook/bennington/guestbook.aspx?n=clara-krawczyk&pid=153884734&cid=full>>  
[cid:image001.gif@01CC7F72.C7E16AE0]

Clara K. Krawczyk BENNINGTON Clara K. Krawczyk, wife of Joseph L. Krawczyk Jr., a resident of Rice Lane, Bennington, died peacefully Wednesday September 28, 2011 at Southwestern Vermont Medical Center. Born in Marion, Oregon, she was the daughter of the late Roy Mc Chesney Winn and Edith Amanda (Gustafson) Winn. Clara received her early education in Oregon and later college in Washington where she received her degree in accounting. Clara was employed for nearly 30 years by the Department of the Army as a systems accountant and was stationed at different locations throughout the U. S. and around the world. It was in Stuttgart, Germany where Clara and Joe first met in 1985 when they were stationed there. For many years Clara provided unwavering support to the many Army wives whose husbands were on deployment. She had a very strong love for the men and women who served in the military. Joe and Clara were married at their home on Rice Lane in Bennington on December 8, 1990. During the eight years that her husband served in the Vermont legislature Clara traveled with him to Montpelier each week where she assisted Joe and also made many friends. Survivors include her husband, Joseph L. Krawczyk Jr. of Bennington; a son, David Craig Wagner and his wife Maria Sabala of Lacey, Washington; a daughter, Cindy Madden of Bellevue, Nebraska; two step-daughters, Jacqueline Marie Segura (Michael) of St. Louis, Missouri and Major Michelle Ann Krawczyk, U.S. Army, London, England and six grandchildren. FUNERAL NOTICE: The funeral will be held from the Mahar & Son Funeral Home Saturday, October 1, at 11 a.m. with Rev. Robin Greene officiating. Friends may call at the funeral home Friday from 5 to 7 p.m. Burial will take place in the family lot in Park Lawn Cemetery. Should friends desire memorial contributions in Clara K. Krawczyk's memory may be made to the Southwestern Vermont Regional Cancer Center through the office of the Mahar & Son Funeral Home, 628 Main Street, Bennington, VT 05201. Guest book

condolences may be made at

[www.maharandsonfuneralhome.net](http://www.maharandsonfuneralhome.net)<<http://www.maharandsonfuneralhome.net>>.

Susan M. Spaulding

Director, Appointments to Boards and Commissions The Pavilion - Fifth Floor

109 State Street

Montpelier, VT 05609-0101

(802)-828-3333



## Wesley, Carolyn

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**From:** Spaulding, Susan  
**Sent:** Tuesday, June 14, 2011 3:23 PM  
**To:** MacLean, Alex; Lofy, Bill  
**Subject:** FW: Veterans

Back to working on the Veteran's Advisory Council and the Veteran's Home Board. Here is the list that [REDACTED] sent to me in the email dated May 12th. After speaking with him and [REDACTED] we removed [REDACTED] from the list. I had a nice conversation today with Tim Corcoran about the Veteran's Home Board. Joe Krawczyk would like to be appointed to the Veteran's Home Board. If we reappoint everyone that is eligible and also appoint Joe Krawczyk and Buddy Speno (SEE LIST BELOW) we still have 3 vacancies to fill. I plan on spending more time on these two boards in the next week so if you have any thoughts or suggestions please send them my way. THANK YOU!

Susan M. Spaulding  
Director, Constituent Services  
Appointments to Boards and Commissions  
The Pavilion - Fifth Floor  
109 State Street  
Montpelier, VT 05609-0101  
(802)-828-3333

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**From:** Fiermonte, Philip (Sanders) [mailto:Philip\_Fiermonte@sanders.senate.gov]  
**Sent:** Thursday, May 12, 2011 2:56 PM  
**To:** Spaulding, Susan  
**Cc:** Haskins, Sam (Sanders)  
**Subject:** RE: Veterans

Susan:

Hi- Here is a list of names of Veterans that we have worked closely with for you to consider.

Happy to elaborate by phone.

Best.

Phil  
[REDACTED]

Brenda Cruickshank		[REDACTED]	[REDACTED]
Robert Greenier	Vietnam Vet -PF&C lwyer	[REDACTED]	[REDACTED]
Charles "Trip" Willis		[REDACTED]	[REDACTED]
Colin Carter	Purple Heart	[REDACTED]	
Dave Brousseau	Iraq war Vet- V Nat Guard	[REDACTED]	
Edward Laviletta	VFW	[REDACTED]	[REDACTED]
Marvin Minkler	Vietnam Era Vet	[REDACTED]	[REDACTED]
Milt Willis	American Legion	[REDACTED]	[REDACTED]

Robert Colby

VFW Cmmdr Burlington

**Philip Fiermonte**

*Outreach Director*

*Office of U.S. Senator Bernie Sanders*

*1 Church Street 2nd Floor*

*Burlington, VT 05401*

Visit Senator Sanders' Online Resources:

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**From:** Fiermonte, Philip (Sanders)

**Sent:** Thursday, May 12, 2011 2:23 PM

**To:** 'Spaulding, Susan'

**Subject:** RE: Veterans

Susan:

Sam Haskins and I are available now up until about 3:45 if you want to give me a call.

I'll send you a list of people we think are solid. Sam himself would be an excellent choice, if they are no ethical issues as a US Senate staffer being on one of the Boards.

**Philip Fiermonte**

*Outreach Director*

*Office of U.S. Senator Bernie Sanders*

*1 Church Street 2nd Floor*

*Burlington, VT 05401*

Visit Senator Sanders' Online Resources:

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**From:** Spaulding, Susan [mailto:[Susan.Spaulding@state.vt.us](mailto:Susan.Spaulding@state.vt.us)]

**Sent:** Wednesday, May 11, 2011 5:30 PM

**To:** Fiermonte, Philip (Sanders)

**Cc:** MacLean, Alex

**Subject:** Veterans

Hi Phil – I am attaching the current list of appointees to the Veteran's Advisory Board and the Veteran's Home Board of Trustees. Below are the recommendations that were made after consulting with Clayton Clark, Director, State of

Vermont Office of Veterans Affairs for the VAC and Melissa Jackson, Veterans Home Director for appointments to the VHB. I look forward to discussing it further with you and Sam. THANK YOU VERY MUCH for helping with this. Susan  
P.S. My direct line is [REDACTED]

**Vermont Veteran's Home Board of Trustees:**

**REAPPOINT:** Joseph Acinapura, Brandon - veteran  
**REAPPOINT:** Kent Butterfield, Stockbridge - veteran American Legion  
**REAPPOINT:** Robert Carter, Shaftsbury - veteran  
**REAPPOINT:** Linda Perham, Westminster - veteran RN  
**REAPPOINT:** Robert Sanders, Charlotte - veteran  
**APPOINT:** Francis "BUDDY" Speno - THIS IS THE ONLY APPOINTMENT THE GOVERNOR REALLY

WANTED

This leaves 4 open slots

**Veteran's Advisory Council:**

**APPOINT:** Robert Hooper, Burlington - head of VSEA - veteran 1972  
**APPOINT:** Shanna Shushereba, South Burlington - student at UVM - served 1999-2005. Enlisted, non-retired, organized UVM student veteran organization  
**APPOINT:** Kevin Moore, Worcester - runs THE VETERANS' PLACE, Inc. in Northfield. simple assault ,PA,2002, Enlisted, non-retired, case manager helping homeless veterans.  
**APPOINT:** John des Groseilliers, Hardwick - Holcomb Funeral Homes. Retired officer, US Army Reserve Ambassador to Vermont, military honors.  
**APPOINT:** Adrian Megrath, Rutland - served 1968-1971 - Clayton Clark says good balance for John Miner. Enlisted, non-retired, active in veteran community.  
**APPOINT:** Michael DiMonda, Sunderland - 4 yrs active duty, 30 years Reserve Duty. Retired enlisted. Coast guard. Southern Vermont.  
**APPOINT:** [REDACTED] ?  
**REAPPOINT:** Robert Arkley, Waterbury  
**REAPPOINT:** Rep. William Canfield, Fair Haven  
**REAPPOINT:** Ralph Colin, Jr., Manchester  
**REAPPOINT:** Laura Corrow, Williamstown - she is chair of the Veteran's Home Board - worked for Brian Dubie for Governor-GOVERNOR DOES NOT WANT TO APPOINT HER!  
**REAPPOINT:** Gary Degasta, Norwich  
**REAPPOINT:** Jim Dorsey, Sudbury  
**REAPPOINT:** Thomas Drew, Forest Dale  
**REAPPOINT:** James Gregoire, Enosburgh  
**REAPPOINT:** Sen. Hull Maynard, Shrewsbury - came to the last meeting - attends when feeling well.  
**REAPPOINT:** Jack McDermott, Moretown  
**REAPPOINT:** John Miner, Bennington - currently Vice Chair  
**REAPPOINT:** Gene Sweetser, Essex Junction

Susan M. Spaulding  
Director, Constituent Services  
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## Wesley, Carolyn

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**From:** Spaulding, Susan  
**Sent:** Friday, May 13, 2011 2:51 PM  
**To:** Trombley, Shana; Robinson, Beth; MacLean, Alex; Lofy, Bill; Allen, Susan; McLaren, Ryan  
**Subject:** RE: Confirmed for military bills

You should notify Clayton Clark, Director, State of Vermont Office of Veteran's Affairs Phone [REDACTED] email [REDACTED]. If you want the Veteran's Advisory Board notified Clayton can do that ... but you may want to contact the outgoing Chair directly ... since he is the mayor of Rutland, Chris Louras, [REDACTED]. I do not have an email address for Chris but I'm sure Clay does. Do you think it is appropriate to contact the director of the Veteran's Home in Bennington? Melissa Jackson, [REDACTED] or [REDACTED]. The other two people that have been helping with appointments to Veteran boards are from Bernie Sanders' office ... Phil Fiermonte [REDACTED] or [REDACTED] and Sam Haskis. I do not have contact information for Sam because Phil connected us on a 3 way phone call.

Susan M. Spaulding  
Director, Constituent Services  
Appointments to Boards and Commissions  
The Pavilion - Fifth Floor  
109 State Street  
Montpelier, VT 05609-0101  
(802)-828-3333

---

**From:** Trombley, Shana  
**Sent:** Friday, May 13, 2011 1:57 PM  
**To:** Robinson, Beth; MacLean, Alex; Lofy, Bill; Allen, Susan; Spaulding, Susan; McLaren, Ryan  
**Subject:** Confirmed for military bills

GPS will sign the 2 military bills on Tuesday, May 24<sup>th</sup> from 2:00 - 2:45pm in the Green Mountain Foyer, Camp Johnson.

Who do we need to contact regarding these bills and who's doing it?

Shana Trombley  
Scheduler  
Governor's office  
802.828.3333 (o)

[REDACTED]  
[shana.trombley@state.vt.us](mailto:shana.trombley@state.vt.us)

**Wesley, Carolyn**

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**From:** Allen, Susan  
**Sent:** Wednesday, August 15, 2012 9:59 AM  
**To:** Lofy, Bill; [REDACTED] Spaulding, Jeb  
**Subject:** RE: Veterans Home

The mold tests came back positive; there is a problem in the HVAC system linked to the geothermal system in that building, Melissa said. Testing is still on-going to get a better handle on what's going on there. But with these people having immune-compromised systems, the decision was made to move the 33 residents in that unit to other locations. All but 11 found beds in the Vets Home; of the 11, 6 were placed locally in Bennington and 5 are at the Northampton Vet's Home. Melissa said her staff is visiting with those folks regularly.

Not clear when they will be brought back, but trying as quickly as possible. No media yet.

Sue

---

**From:** Allen, Susan  
**Sent:** Wednesday, August 15, 2012 9:43 AM  
**To:** Lofy, Bill; [REDACTED] Spaulding, Jeb  
**Subject:** Veterans Home

FYI, I have a slightly garbled message from Melissa (can't tell if it was late yesterday or this morning). They had to evacuate some of the home residents because of the mold results. No media yet, although she asked me to call her.

You might already know this ... I'll return her call and get more info, if that's helpful.

Sue

**Wesley, Carolyn**

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**From:** Allen, Susan  
**Sent:** Monday, August 13, 2012 2:31 PM  
**To:** Lofy, B [REDACTED]; Spaulding, Jeb  
**Subject:** Melissa at Vet's Home

Banner called to interview her about the possibility of mold in the home.

They did notice a strange odor in one of the rooms; did use test from Home Depot that indicated there may be mold; awaiting the arrival of professional air testers (who are probably there now) to give them a definitive answer. They put a "plan" in place over the weekend, and Melissa said she would forward that shortly.

FYI.

Sue

PETER SHUMLIN  
Governor



State of Vermont  
OFFICE OF THE GOVERNOR

December 27, 2012

Eugene A Sevi, P. E.  
[REDACTED]  
[REDACTED]

Dear Mr. Sevi,

I have received a copy of your email informing the Vermont Veterans' Home of your need to resign from the Board of Trustees. I want to thank you for your years of service to the people of Vermont. I will begin looking for your replacement immediately.

Public servants like yourself are critically important to the workings of government and represents the core value of being a Vermonter.

I hope you found the time you spent as a Trustee personally rewarding. Thank you again for your service.

Sincerely,

A handwritten signature in black ink, appearing to be "Peter Shumlin", with a long horizontal line extending to the right.

Peter Shumlin  
Governor

PS/ss



PETER SHUMLIN  
Governor



State of Vermont  
OFFICE OF THE GOVERNOR

December 20, 2011

Michael Popowski  
[REDACTED]  
[REDACTED]

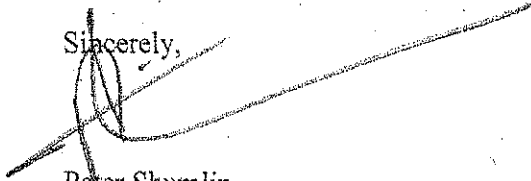
Dear Mr. Popowski,

Thank you for letting me know you did not wish to be reappointed to the Veterans Home Board of Trustees. I would have been happy to reappoint you if you so desired. I want to thank you for your years of service to the state of Vermont and let you know that I will appoint your replacement to begin February 1, 2012.

Public servants like yourself are critically important to the workings of government and represents the core value of being a Vermonter.

I hope you found your time on the board personally rewarding and thank you again for your service.

Sincerely,



Peter Shumlin  
Governor

PS/ss

PETER SHUMLIN  
Governor



State of Vermont  
OFFICE OF THE GOVERNOR

October 10, 2012

Laura Corrow  
[REDACTED]  
[REDACTED]

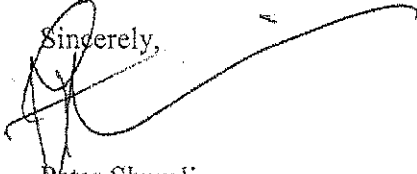
Dear Ms. Corrow,

I received word of your resignation from the Governor's Veterans Advisory Council and the Veterans' Home Board of Trustees. I want to thank you for your years of service to the state of Vermont on both of these important boards.

Public servants like yourself are critically important to the workings of government, and represents the core value of being a Vermonter.

I hope you found your time on these boards personally rewarding and that your move to Tennessee is successful. Thank you again for your service.

Sincerely,

  
Peter Shumlin  
Governor

PS/ss

PETER SHUMLIN  
Governor



State of Vermont  
OFFICE OF THE GOVERNOR

July 14, 2011

Joseph Acinapura  
[REDACTED]  
[REDACTED]

Dear Mr. Acinapura,

I want to thank you for your years of service to the State of Vermont by serving on the Vermont Veteran's Home Board of Trustees. As you know your term on the board has expired and I have now appointed your replacement.

Public servants like yourself are critically important to the workings of government, and represents the core value of being a Vermonter.

I hope you found it personally rewarding and I thank you again for your service.

Sincerely,

Peter Shumlin  
Governor

PS/ss

June 18, 2012  
Readstro, VT 05350

Governor of Vermont  
109 State Street  
Montpelier, VT 05609

Dear Governor Shumlin,

It is with deep regret  
I submit my resignation from the  
Board of Trustees of the Vermont  
Veterans' Home effective now.

I have enjoyed being on the  
board for over 10 years and will  
continue to support their efforts.

Sincerely,  
Betty M. Prognanis

(P.S. - Hope to see you on the  
Campaign trail!)

MICHAEL POPOWSKI  
ATTORNEY AT LAW  
367 SOUTH MAIN STREET  
P.O. BOX 206  
NORTHFIELD, VERMONT 05663

TEL. 802-485-6222  
802-485-6225  
FAX 802-485-3222

poplaw@trans-video.net

December 13, 2011

The Honorable Peter Shumlin  
Office of the Governor  
109 State Street, Pavilion Bldg.  
Montpelier, VT 05602

RE: Resignation/Vermont Veterans Home Board of Trustees

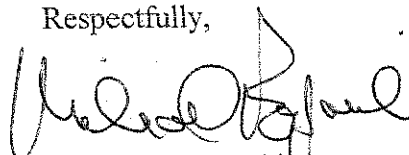
Dear Governor Shumlin:

Kindly regard this letter as my resignation from the Board of Trustees of the Vermont Veterans Home.

I have served on the Board of Trustees since June of 2006, and I leave the Board with a great deal of optimism for the Vermont Veterans Home and its future.

It has been my honor to serve our veterans.

Respectfully,



Michael Popowski

MP/msd

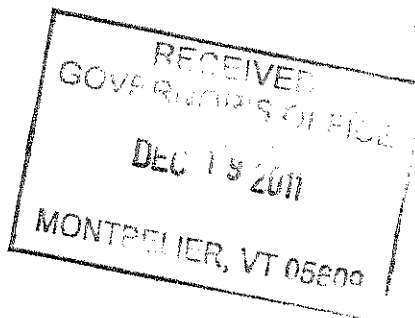
cc: Laura Corrow, President - Vermont Veterans Home Board of Trustees

TEL. 802-485-6222  
802-485-6225  
FAX 802-485-3222

MICHAEL POPOWSKI  
ATTORNEY AT LAW  
367 SOUTH MAIN STREET  
P.O. BOX 206  
NORTHFIELD, VERMONT 05663

poplaw@trans-video.net

December 13, 2011



Susan Spaulding  
Office of the Governor  
109 State Street, Pavilion Bldg.  
Montpelier, VT 05602

RE: Resignation/Vermont Veterans Home Board of Trustees

Dear Ms. Spaulding:

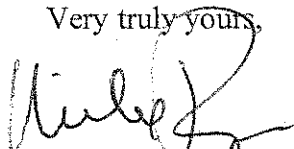
Enclosed please find my letter to the Governor, resigning from the Board of Trustees of the Vermont Veterans Home.

Previously I advised the President, Laura Corrow, of this decision. I intend to announce this to my colleagues at my final meeting on December 14, 2011.

I understand from President Corrow that the Governor would have reappointed me should I have so desired. I appreciate that very much, but I have decided to resign nevertheless.

Thank you.

Very truly yours,

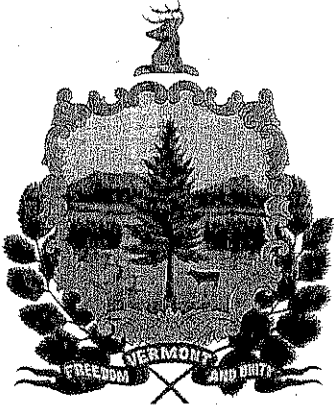


Michael Popowski

MP/msd

Enclosure

cc: Laura Corrow, President - Vermont Veterans Home Board of Trustees



# *State of Vermont*

## *Executive Department*

**Be it Remembered, That**

**Michael diMonda**  
(Vacancy)

of [REDACTED]

was duly appointed and commissioned

**Member, Veterans' Home Board of Trustees**

On February 1st, 2013

By His Excellency, **Peter Shumlin**, Governor of the State of Vermont,

To serve from the date of this commission to the 31st day of January, 2016.

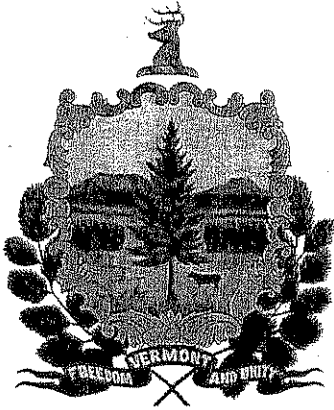
A true copy of record

Attest:

A handwritten signature in ink, appearing to be "Louis Porter", is written above a horizontal line.

---

Louis Porter  
Secretary of Civil and Military Affairs



# *State of Vermont*

## *Executive Department*

**Be it Remembered, That**

**Charly Dickerson**  
(Reappointment)

**[REDACTED]**  
**[REDACTED]**

was duly appointed and commissioned

**Member, Veterans' Home Board of Trustees**

On February 1st, 2013

By His Excellency, **Peter Shumlin**, Governor of the State of Vermont,

To serve from the date of this commission to the 31st day of January, 2016.

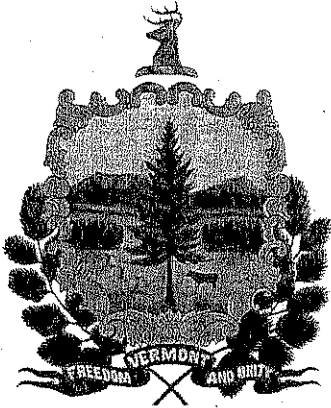
A true copy of record

Attest:

A handwritten signature in black ink, appearing to read "Louis Porter", is written over a horizontal line.

Louis Porter  
Secretary of Civil and Military Affairs





# *State of Vermont*

## *Executive Department*

**Be it Remembered, That**

**Arthur Charron**  
(Reappointment)



was duly appointed and commissioned

**Member, Veterans' Home Board of Trustees**

On February 1st, 2013

By His Excellency, **Peter Shumlin**, Governor of the State of Vermont,

To serve from the date of this commission to the 31st day of January, 2016.

A true copy of record

Attest:

A handwritten signature in ink, likely of Louis Porter, the Secretary of Civil and Military Affairs.

---

Louis Porter  
Secretary of Civil and Military Affairs



# *State of Vermont*

## *Executive Department*

Be it Remembered, That

**Thomas Hayes**  
(Reappointment)

[REDACTED]

was duly appointed and commissioned

**Member, Veterans' Home Board of Trustees**

On February 1st, 2013

By His Excellency, **Peter Shumlin**, Governor of the State of Vermont,

To serve from the date of this commission to the 31st day of January, 2016.

A true copy of record

Attest:

A handwritten signature in ink, appearing to be "L. Porter", is written above a horizontal line.

---

Louis Porter  
Secretary of Civil and Military Affairs