

From: Sue Durant

Sent: Thursday, May 02, 2019 5:34 PM

Subject: bill number S.163 for home improvement contractors

I am writing you as a Vermont homeowner in support of voluntary certification of home improvement contractors. I support this bill because I would like to have some way to verify a contractor's background. I live in Killington. It seems like most contractors are very busy, and they are booked well into the future. It is difficult to get them to even come over and give an estimate.

I was a seasonal condo-owner for many years, and 6 years ago we decided to build a house. I didn't know where to start to find a builder I could trust. I made some poor choices. I was building a Connor Home and used their suggestion for the GC. We had numerous problems, and we have spent over \$10,000 remediating ventilation problems that weren't done to manufacturer specifications. There are other problems we just have to live with.

I am working with my church to rehabilitate our historic buildings. It is difficult to find available contractors. It is even more difficult many times to verify their credentials when they are just a small company. It would be great to have a Vermont State resource to verify basic credentials, insurance and history of complaints or law suits. Please help, by offering voluntary home improvement certification for contractors.

Sincerely,
Sue Durant
Killington, VT