

**VTrans Goal:** Provide a safe and resilient transportation system that supports the Vermont economy

**Objective:** Reduce the number of major crashes

**Safety & Traffic Operations Program**

Type of Measure	Indicator	SFY 14	SFY 15	SFY 16	SFY 17	Direction
How much did you do?	Reduce Major crashes at intersections (5 year rolling average) by 10%. The base years were 2007-2011	-5%	-9%	-10%	-12%	
How well did you do it?	% Of State Highway and Class 1 and 2 Town Highways that received refreshed pavement markings	100%	100%	100%	100%	
Is anyone better off?	Percent change in 5 year rolling average number of major crashes relative to 2007-2011 period. Target is 10% reduction by 2016	-7%	-13%	-14%	-15%	

**VTrans Goal:** Preserve, maintain and operate the transportation system in a cost effective and environmentally responsible manner.

**Objective:** Maintain pavement, structures and other transportation system assets in a state of good repair.

**Pavement Program**

Type of Measure	Indicator	SFY 14	SFY 15	SFY 16	SFY 17	Direction
How much did you do?	Advertise for bid 80% of Pavement projects within 30 days of anticipated bid date.	95.0%	61.0%	≥ 80%	≥ 80%	
Is anyone better off?	Less than 25% of all State-owned and maintained roadway pavement mileage is in very poor condition.	13.0%	15.0%	<25%	<25%	
Is anyone better off?	Pavement condition shall achieve a Travel Weighted Average of 70% or greater.	70.0%	68.0%	≥ 70%	≥ 70%	

**Interstate Bridge Program**

Type of Measure	Indicator	SFY 14	SFY 15	SFY 16	SFY 17	Direction
Is anyone better off?	Less than or equal to 6% of all Interstate Bridges are structurally deficient.	2.6%	1.6%	≤ 6%	≤ 6%	
How well did you do it?	Advertise for bid 80% of Interstate Bridge projects within 30 days of anticipated bid date.	67.0%	100.0%	≥ 80%	≥ 80%	
Is anyone better off?	Reduction in structurally deficient deck area.	7.1%	4.6%	≤ 5%	≤ 5%	

**State Highway Bridge**

Type of Measure	Indicator	SFY 14	SFY 15	SFY 16	SFY 17	Direction
Is anyone better off?	Less than or equal to 10% of all Interstate Bridges are structurally deficient.	7.4%	6.6%	≤ 10%	≤ 10%	
How well did you do it?	Advertise for bid 80% of State Hwy Bridge projects within 30 days of anticipated bid date.	89.0%	100.0%	≥ 80%	≥ 80%	
How much did we do?	Reduction in structurally deficient deck area.	5.7%	5.4%	≤ 5%	≤ 5%	

**Town Highway Bridge Program**

Type of Measure	Indicator	SFY 14	SFY 15	SFY 16	SFY 17	Direction
Is anyone better off?	Less than or equal to 12% of all Interstate Bridges are structurally deficient.	7.9%	7.6%	≤ 12%	≤ 12%	
How well did you do it?	Advertise for bid 80% of TH Bridge projects within 30 days of anticipated bid date.	92.0%	86.0%	≥ 80%	≥ 80%	
How much did we do?	Reduction in structurally deficient deck area.	7.5%	7.1%	≤ 7%	≤ 7%	

**VTrans Goal:** Provide Vermonters energy efficient, travel choices/options.

**Objective:** Increase use of walking, biking, transit, rail and Travel Demand Management

**Transit Program**

Type of Measure	Indicator	SFY 14	SFY 15	SFY 16	SFY 17	Direction
How much did you do?	Percent change in annual transit ridership	-2%	3%	2%	2%	
How well did you do it?	Cost per Transit Trip	Not available	\$5.78	\$5.75	\$5.70	
Is anyone better off?	Total annual transit ridership	4,840,525	4,999,853	5,103,060	5,205,121	

**Rail Program**

Type of Measure	Indicator	SFY 14	SFY 15	SFY 16	SFY 17	Direction
How well did you do?	Percent increase in Amtrak Ridership	7%	-4%	10%	5%	
How much did you do?	Miles of new continuously welded rail	0	9	11	0	
How much did you do?	Bridge condition inspections	178	178	178	178	

**VTrans Goal:** Cultivate and continually pursue innovation, excellence and quality customer service.

**VTrans Objective:** Staff are competent, fair, polite and sympathetic to customers' needs

**Department of Motor Vehicles**

Type of Measure	Indicator	SFY 14	SFY 15	SFY 16	SFY 17	Direction
How well did you do?	Percentage of customers that are waited on at DMV in 30 minutes or less.	93%	92%	90%	90%	



Values for SFY 2014 and 2015 are actual. Values for SFY 2016, the current year, and SFY 2017, the budgeting year, are targets. The overall direction assessment is based on SFY 2014 and 2015 actual values.