

**From:** Rebeka Lawrence-Gomez  
**Sent:** Tuesday, June 9, 2020 10:18 PM  
**To:** Lucy Rogers  
**Subject:** Support Line Funding (response to request sent to Hilary Melton)

Hello Representative Rogers - thank you for reaching out and inquiring into options to maintain the Pathways Vermont Support Line as a 24/7 program through the duration of the Covid-19 pandemic.

We've seen a notable increase in calls during this period (see comparison to last year's activity attached). Many callers have commented on the benefit of our availability 24/7 and have contacted us because they feel isolated and stressed about the pandemic. Partnerships with other agencies have allowed us to provide expanded hours; this support will end 6/30 and we will not be able to sustain the service.

This is a projected budget to maintain expanded hours through December 2020:

<b>Pathways Vermont Support Line Budget to Maintain 24/7 Hours Through December 31, 2020</b>		
Salaries	\$72,763	3.5 FTE, 2 staff with benefits 8 hours day 7/1 - 12/31/20 this also includes part of a supervisor position
General Operating	\$6,000	training, office supplies, telecommunications, phone system expansion
Building	\$1,750	rent/utilities
Subtotal	\$80,513	
Admin Expense	\$15,288	
Fringe Expense	\$21,829	
Total Expense	\$117,629	

Please feel free to contact myself or Hilary with any additional questions.

Best,  
Rebeka

Rebeka Lawrence-Gomez  
she/her pronouns

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